MacEnterprise Day 2005

Beginning your enterprise deployment

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Purchase
Hardware purchases

- How much control do you have?
  - Is it control or input?
  - Who can override it?
- Where do you buy?
Software licensing

- Do you manage licensing today?
  - Who is responsible? Anyone?
- How can you …
  - Cut your costs? Increase flexibility?
  - Meet business needs?
  - Get home use rights?
- Get on the radar of vendors, provide feedback
Standard configurations

- Is there “one size fits all” for Macs?
- Can you buy in quantity?
  - How many at once?
  - Are you prepared for Apple’s release schedules?
- Do you buy AppleCare as hardware insurance?
Setup
Out of the box

- Fit in and stand out
- What are your setup requirements?
  - New systems come to you
  - Customers come to you with new systems
Out of the box

- How quickly can you set up new computers?
  - Do you need speed?
- How does replacement impact a client’s time?
- Which system or combination is best for you?
  - Only need initial setup
  - Manage system and/or applications over time
Security standards

- Do you have them?
  - Are they mandatory? Are exceptions possible?
- What software or setup steps do you need to comply?
  - Do they produce the intended result?
- Local administrator privileges
- Anti-virus, firewall, VPN
Use and Maintain
Adapting

- New OSes and software will force change
  - Storage space always needed for disk images or loadsets
- Can you be modular?
  - Separate system software from applications
- Test first
  - Dedicate one or more test systems
Push, pull, tug

- Do you manage your systems over time?
  - Or do you have one-time setups?
- Do your licenses cover software upgrades?
  - Distribute by hand, or let the computer do the work?
Hardware upkeep

- Do you handle hardware repairs …
  - With an outside vendor?
  - In-house?
- Simplified with AppleCare and auto-enrollment
Data loss

- Plan as if you’ll need data recovery
  - Disk utilities
  - Backups
  - Storage for recovered data
Hardware replacement

- Do you have a plan?
  - Upgrades
  - Eventual replacement
- How many computers do you buy each year?
  - What is the replacement ratio?
  - Where do the older computers go?
  - Do you need to recycle electronics?