



UNIVERSITY OF UTAH
STUDENT COMPUTING LABS

Mac OS X Authentication

Case Study

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Student Computing Labs

Presentation Overview

- Goals and History
- Authentication System Components
 - Student, Faculty and Staff Database
 - University Network ID System
 - Authentication with Kerberos
 - Enterprise Directory
- Client Setup and Operation

Definitions

- Authentication
 - Process of verifying the identity of a user
- Authorization
 - Determining what the user can access
- Kerberos
 - A network authentication protocol
- Enterprise Directory
 - A network database optimized for searching and used to store identity

Definitions

- KDC
 - Kerberos Key Distribution Center
- LDAP
 - Lightweight Directory Access Protocol
- NID
 - Network Identification for user
 - name
 - password

Student Computing Labs

- Provides Computers for Student Use
 - Macintosh OS X Clients
 - Macintosh OS 9 Clients
 - Windows 2000 and XP Clients



Authentication Project Goals

- Need users to authenticate
 - Control access to computing resources
 - Problems with non-authorized use.
- Need to manage user information
 - Single identity and password
- Need to use existing University infrastructure
 - Campus NID (Network ID) system



Potential Issues

- Authenticated Classrooms
- Guest Users
- Network Disruption
- User Privacy
 - FERPA (Family Education Rights and Privacy Act)
- Integration with campus infrastructure

Timeline

- Project Started December 2001
 - Test environment to work out issues
- Student Computing Labs
 - Several lab locations
 - Set dates to convert labs
- Production Deployment
 - Gradual and incremental roll-out
 - Labs and one classroom Jun - Aug 02



Support Issues

- Consulting Staff Primary Support
 - Aided by full-time staff
- Documentation
 - web based
- Training
- Tools

Need a NID?

需要网络ID? 忘记密码?

不喜欢现有密码? 要更换密码?

持有CADE帐户, 还需要网络ID?

请浏览网页: <https://nid.utah.edu/>

点击 "NID Discovery." 若申请网络ID您须持有学生证号码与密码.



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Staff Tools

- Password Reset
 - people forget their passwords
- Guest Accounts
 - Need to support temporary accounts

User Tools

- Do I have an account
 - NID Discovery
- Account Administration
 - Get NID Password
 - Change NID Password

Network ID Tools

The screenshot shows a web browser window titled "Network ID Tools" with the URL "https://nid.utah.edu/". The browser's address bar and search bar are visible. The website header features the University of Utah logo and the text "UNIVERSITY OF UTAH" and "NET.UTAH.EDU". The main heading is "Network ID Tools".

On the left side, there is a navigation menu with the following sections:

- Help**
 - [What is a Network ID?](#)
 - [Login Problems](#)
 - [Help Desk](#)
- Students**
 - [Web Based Email](#)
 - [Class Registration & Schedules](#)
 - [WebCT](#)
 - [Bookstore](#)
 - [Academic Calendar](#)
 - [More Student Resources](#)
- University**
 - [Home Page](#)
 - [Colleges & Departments](#)
 - [Calendar of Events](#)
 - [Campus Directory](#)
 - [Campus Map](#)
 - [Search](#)
 - [Disclaimer](#)

In the center of the page, there is a login form with two input fields labeled "Network ID:" and "Password:", and a "Login" button below them.

Below the login form, there is a red-bordered box containing the text: "Need to set up an account? Forgot your Network ID or password?" followed by a "Click here!" link and a "NID Discovery" button.

At the bottom of the page, there is a footer with the text: "Request time: 0 seconds", "Questions, problems, and/or comments please contact the Campus Help Desk at (801) 587-4000 or helpdesk@utah.edu", "Department of Network & Communication Services, 606 Basic Hall Way, SLC, UT 84108", and "— University of Utah —".

NID Discovery

Network ID Discovery

UNIVERSITY OF UTAH NET.COM

Network ID Discovery Tool

Identification

Last Name:

U of U ID Number:

PIN:

The PIN is *not* the same used to access the Campus Information Systems (student records or employee web systems). Please call the Campus Help Desk at 581-4000 for a PIN that you can use.

Questions, problems, and/or comments please call the Campus Help Desk at (801) 581-4000
Department of Network & Communication Services, 606 Black Hawk Way, SLC, UT 84108
-- University of Utah --



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Publicity

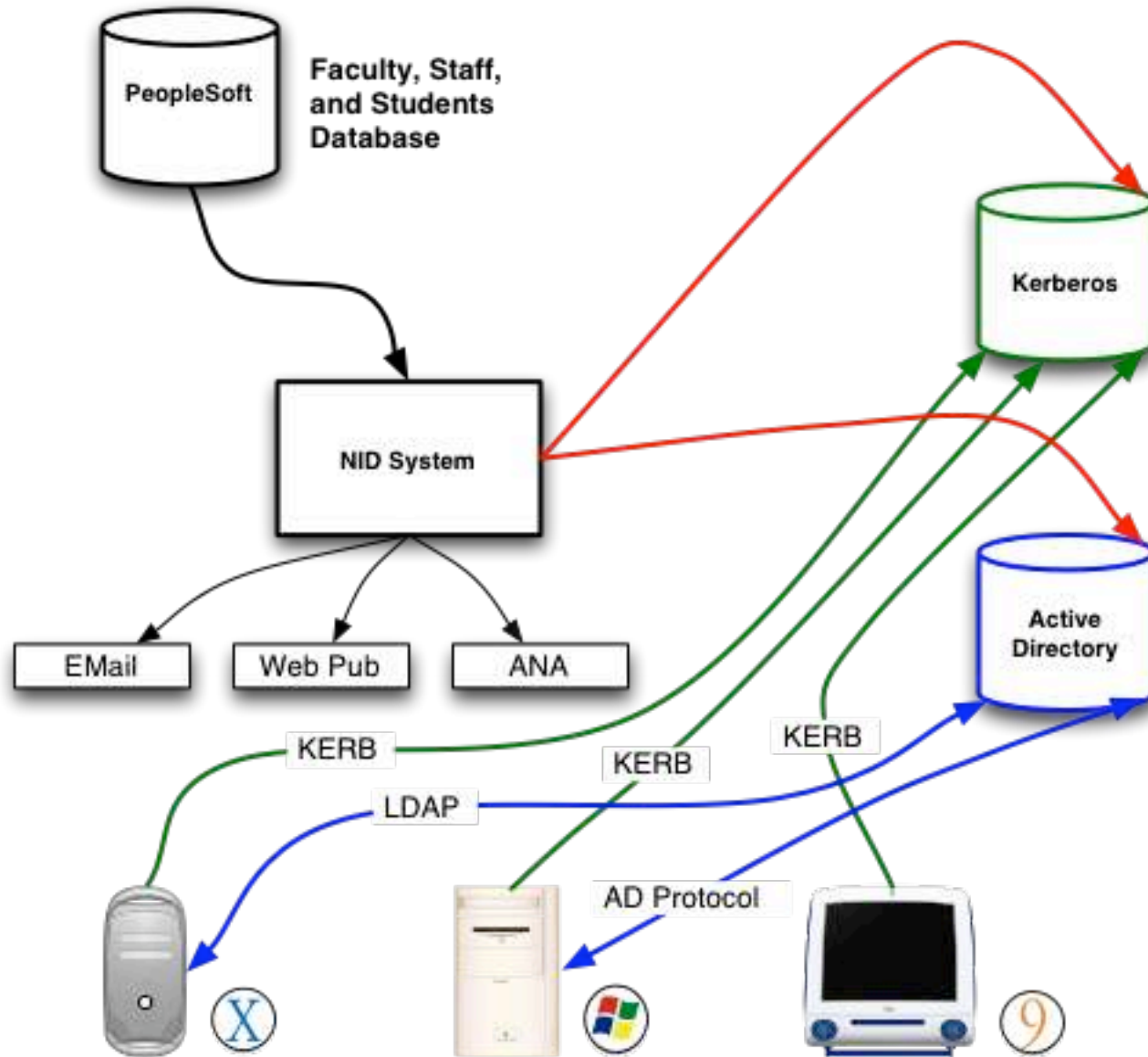
- Signs
- Web Pages
- FAQs
- Complaint Handling



System Implementation

- Existing Infrastructure
 - Faculty, staff and student database
 - PeopleSoft
 - University Network ID system (NID)
 - Active Directory
- Kerberos
- Microsoft Active Directory
- Mac OS X Client Setup

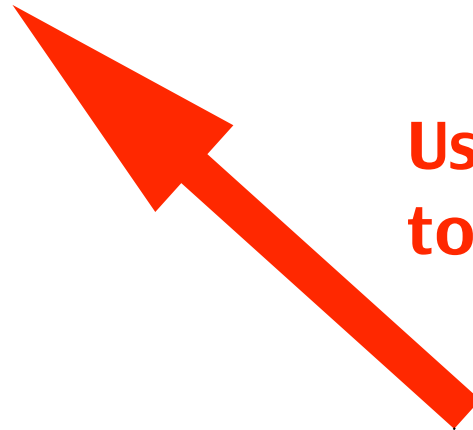
Overview Diagram



PeopleSoft Managed by HR

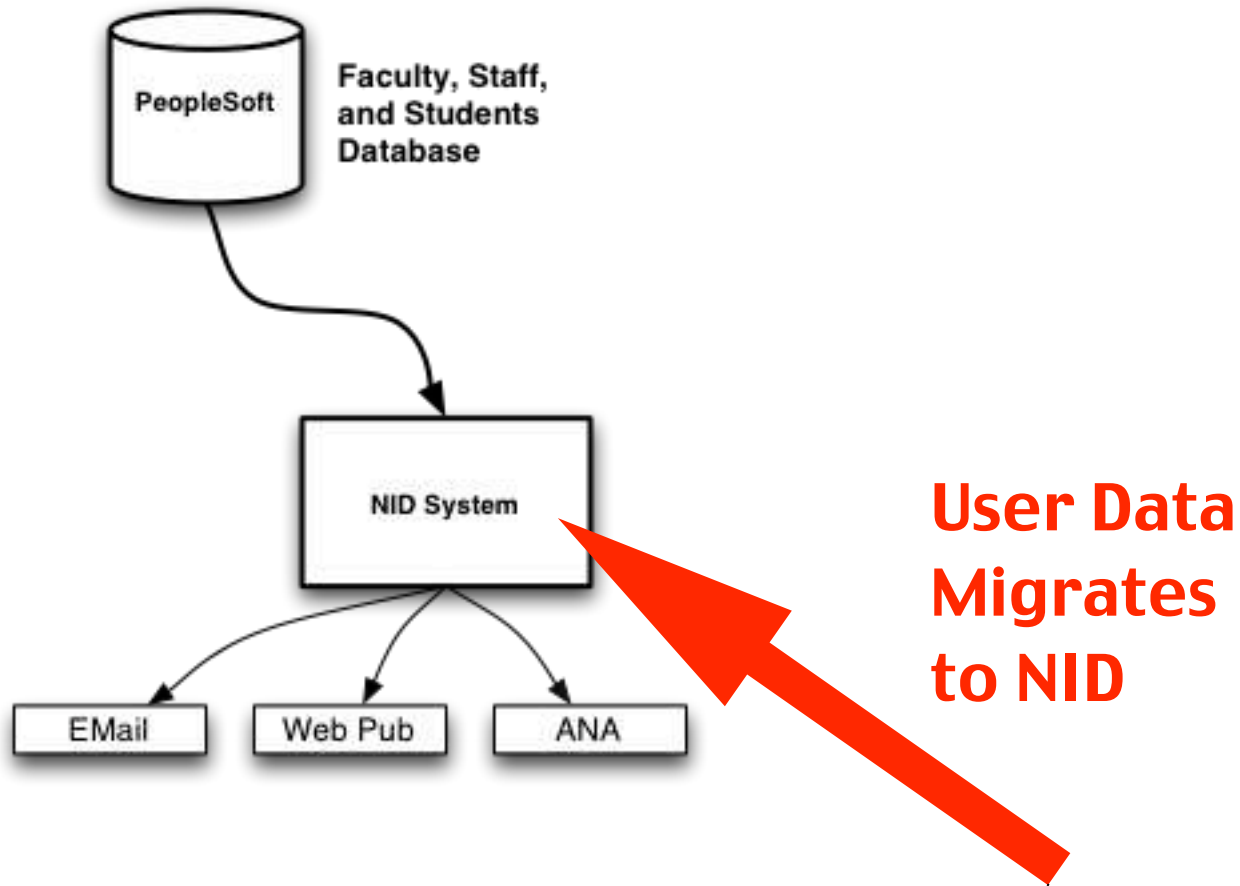


Faculty, Staff,
and Students
Database

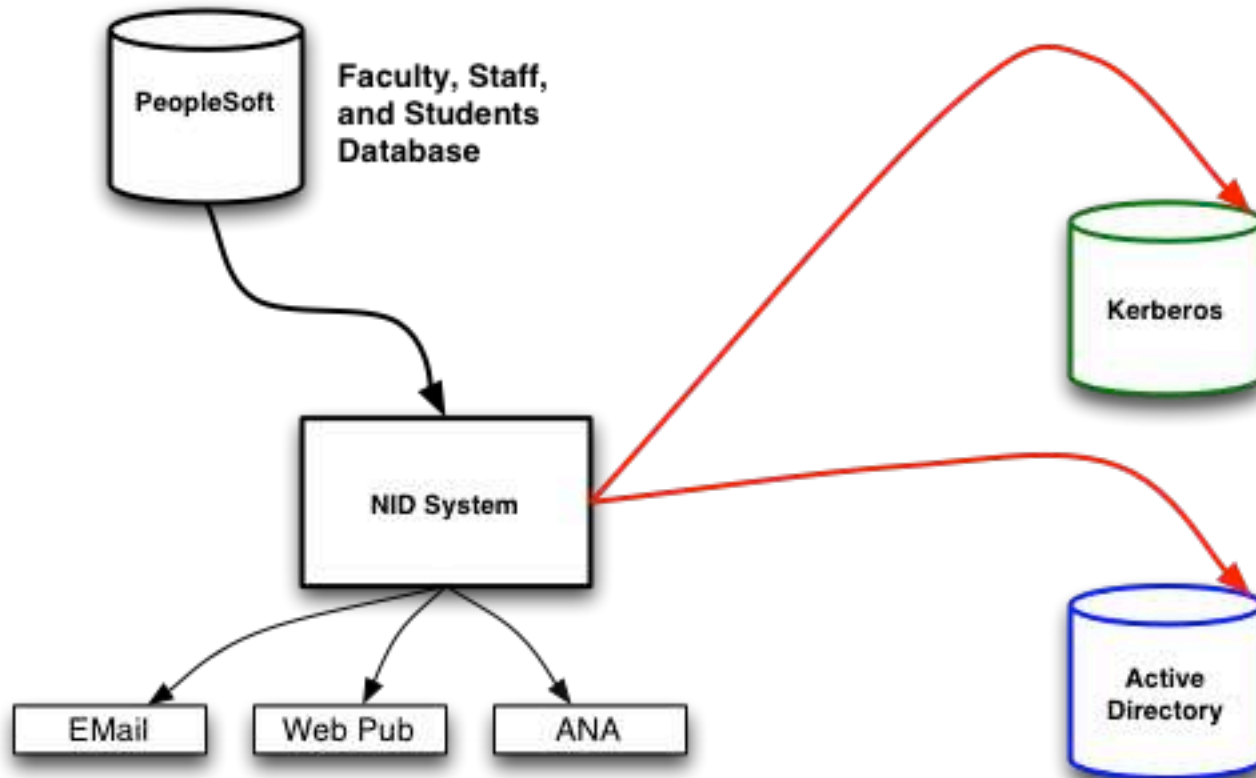


**User Added
to PeopleSoft**

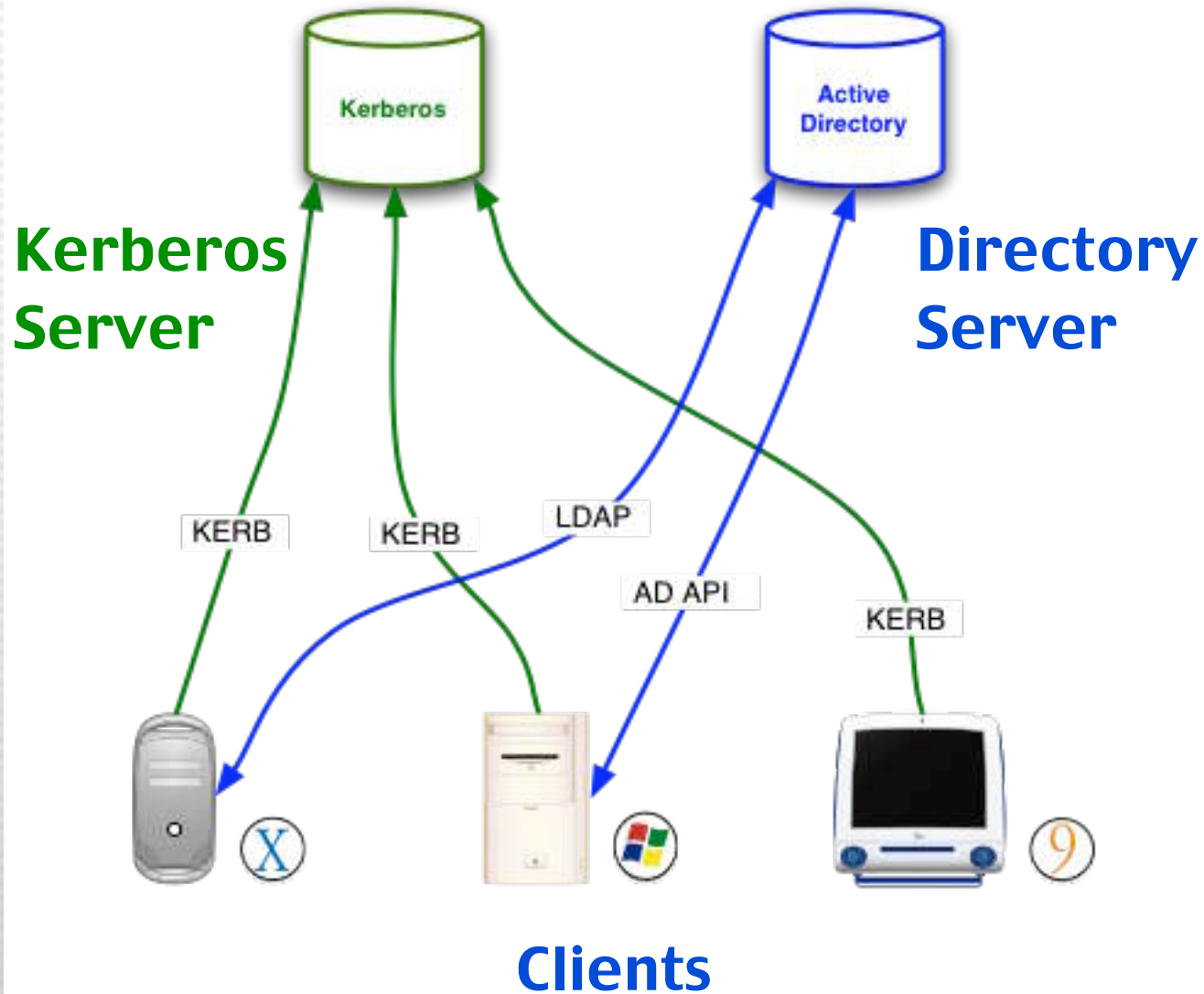
University NID System



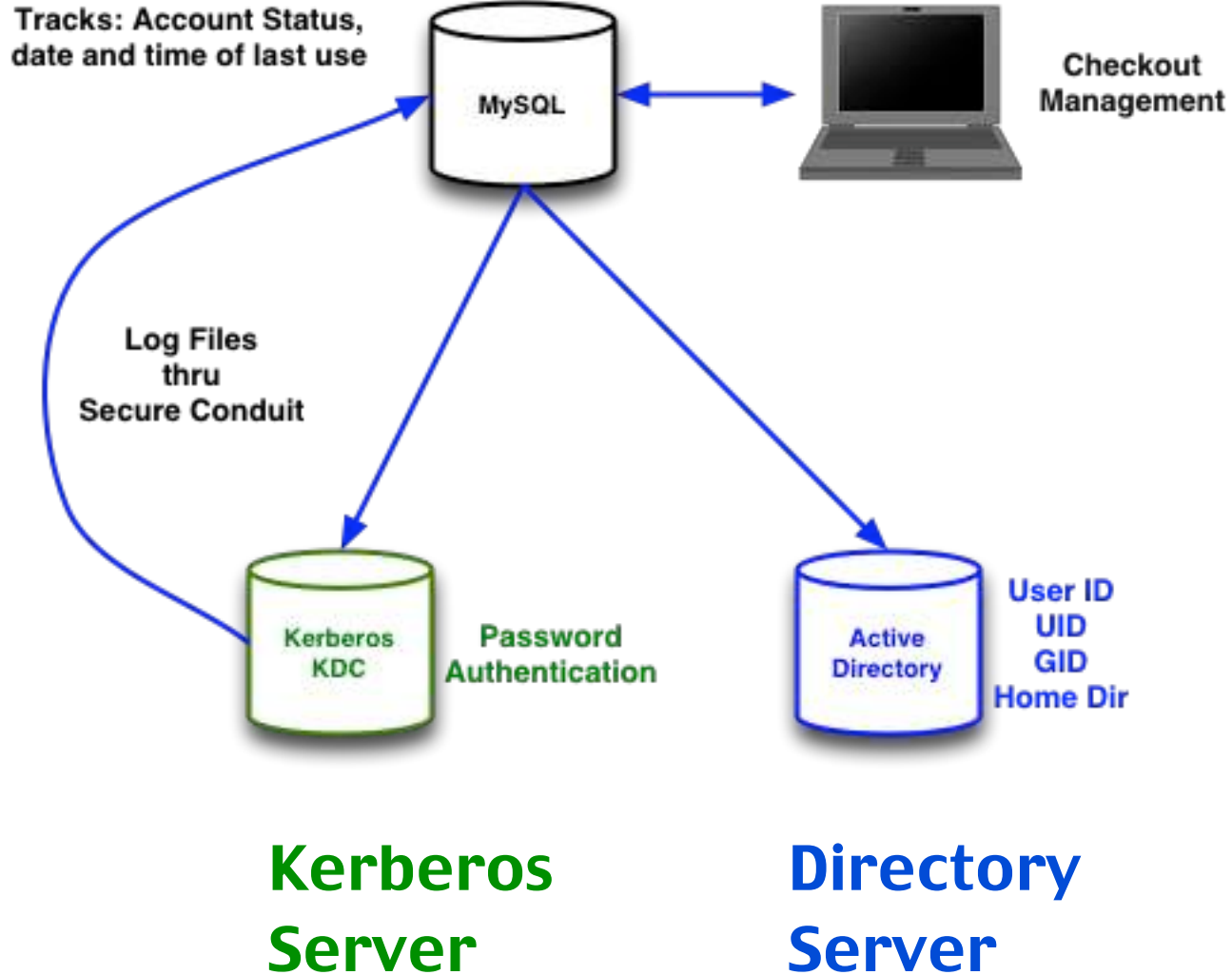
NID Data Migrates to SCL



SCL Authentication Overview



Guest System



Guest System

- To provide for one-day lab use
- MySQL Database
 - Management and Tracking
 - Account Status
 - Date and Time Data
- Data Migrates
 - Active Directory
 - Kerberos

Kerberos

- Ticket based authentication developed at MIT (many web sites)
- Many applications support it for authentication and authorization
- Realm = UTAH.EDU
- Three KDCs
 - Secured and replicated
 - Configured for fail-over



Why Kerberos?

- Local authentication
- Kerberized applications
 - ssh, fetch, mail, printing, etc.
- Kerberized services
 - AFP, login, print accounting, etc.
- Kerberized OS integration
- Years of experience and use!

Enterprise Directory

- Microsoft Active Directory (AD)
 - Why Active Directory?
 - Because we manage Windows 2000 clients
 - Use the enterprise directory we have
- Could switch to another directory

Setting up Active Directory

- Install Windows 2000 Server
- Applied patches and updates
- Setup domain controller
- Extend directory schema
- Automated adding users
 - PERL script

Extend the Schema

- The schema represents the structure of the directory
 - We needed it to contain Mac OS X (UNIX) information
 - So, we added schema information for UNIX using AD4UNIX, but other schema extensions tools will work
 - Microsoft Windows Services for UNIX

Active Directory Management

- Five domain controllers
 - located adjacent to each lab
- User information updates
 - University NID system
 - Guest account system
- All users are populated in a single container

What is stored in AD?

- Minimally populated
 - User ID ('the-user')
 - UID (Unique ID #)
 - GID (Group ID #)
 - Home Directory Path (/User/Home)
- We DO NOT store passwords in AD
 - For security reasons
 - Password field set to random value

Example Directory Entry

- gidNumber: 500
- loginShell: /bin/false
- msSFUHomeDirectory:
 - /Users/Authenticated User/
- msSFUName: the-user
- syncNisDomain: scl
- uidNumber: 1234567

Mac OS X 10.2.x Clients

- All Mac OS X clients running Jaguar
 - Currently Mac OS X 10.2.5
- Kerberos client (built in)
- Directory configuration (built in)
 - Apple Directory Access Utility

Enabling Kerberos Login

- Must edit XML document
 - /etc/authorization
- Several configuration options
 - Kerberos authentication required for login
 - Post-login Kerberos authentication
- Apple support documents
 - 107153
 - 107154



Kerberos Extras

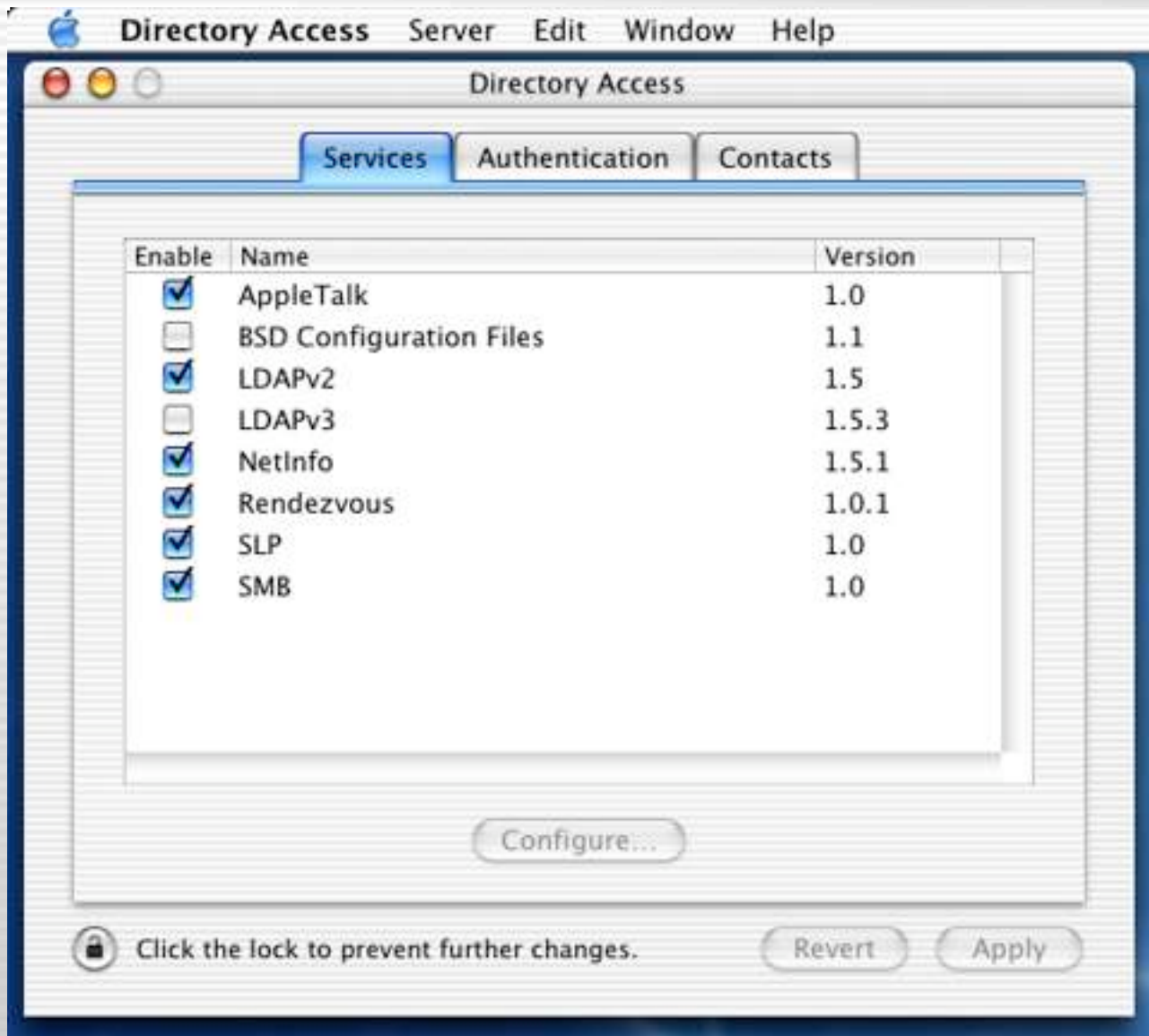
- Apple does not include support for Kerberos-using applications like Eudora and Fetch
- Get Mac OS X 10.2 Kerberos Extras from MIT
 - This gives support for some applications to use the Kerberos authentication system
- No support for Screen Saver and Keychain, but coming from Apple

Mac OS X Directory Setup

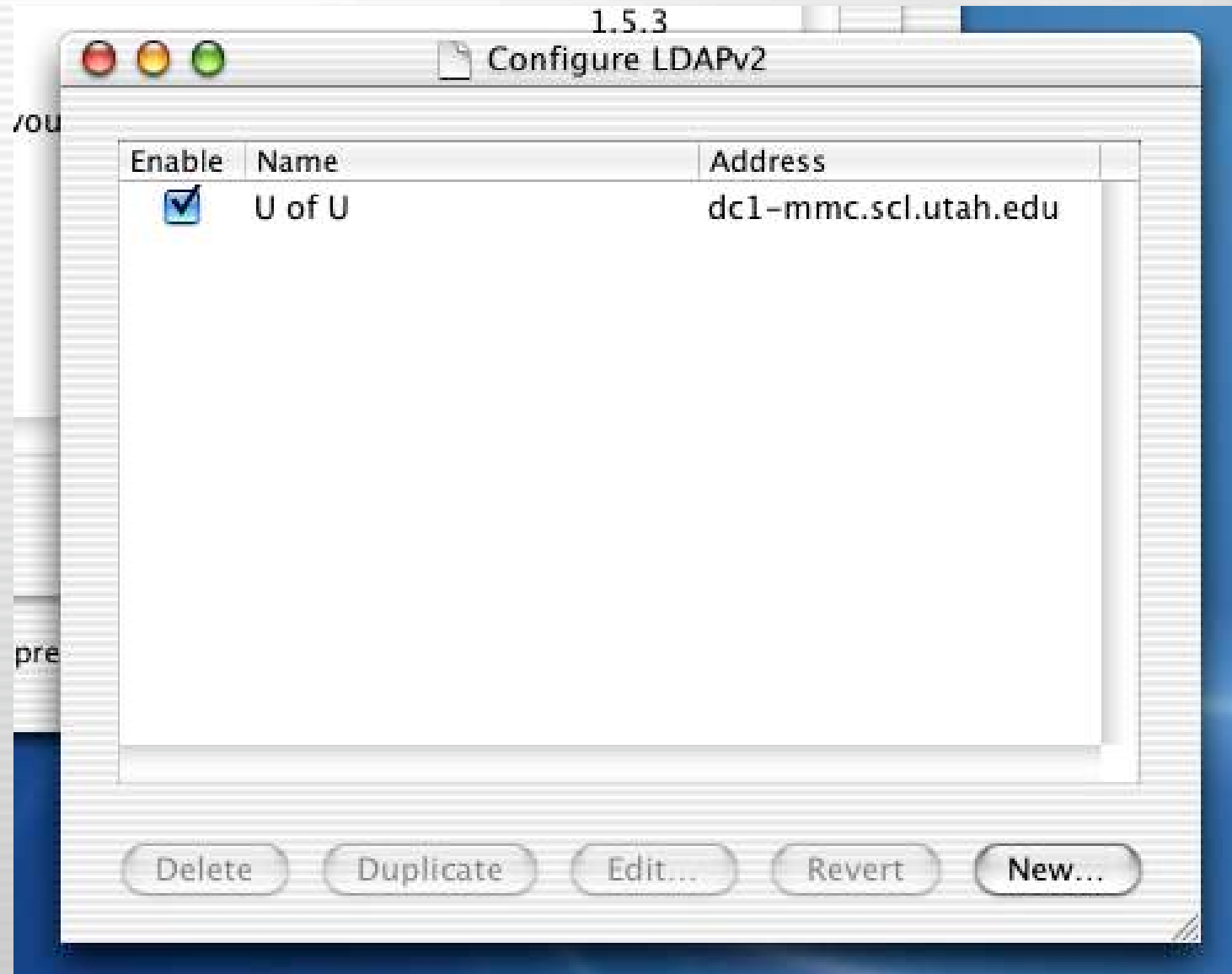
- Apple supplied utility
- “Directory Access”



Directory Access



Configure LDAPv2



LDAPv2 - Identity

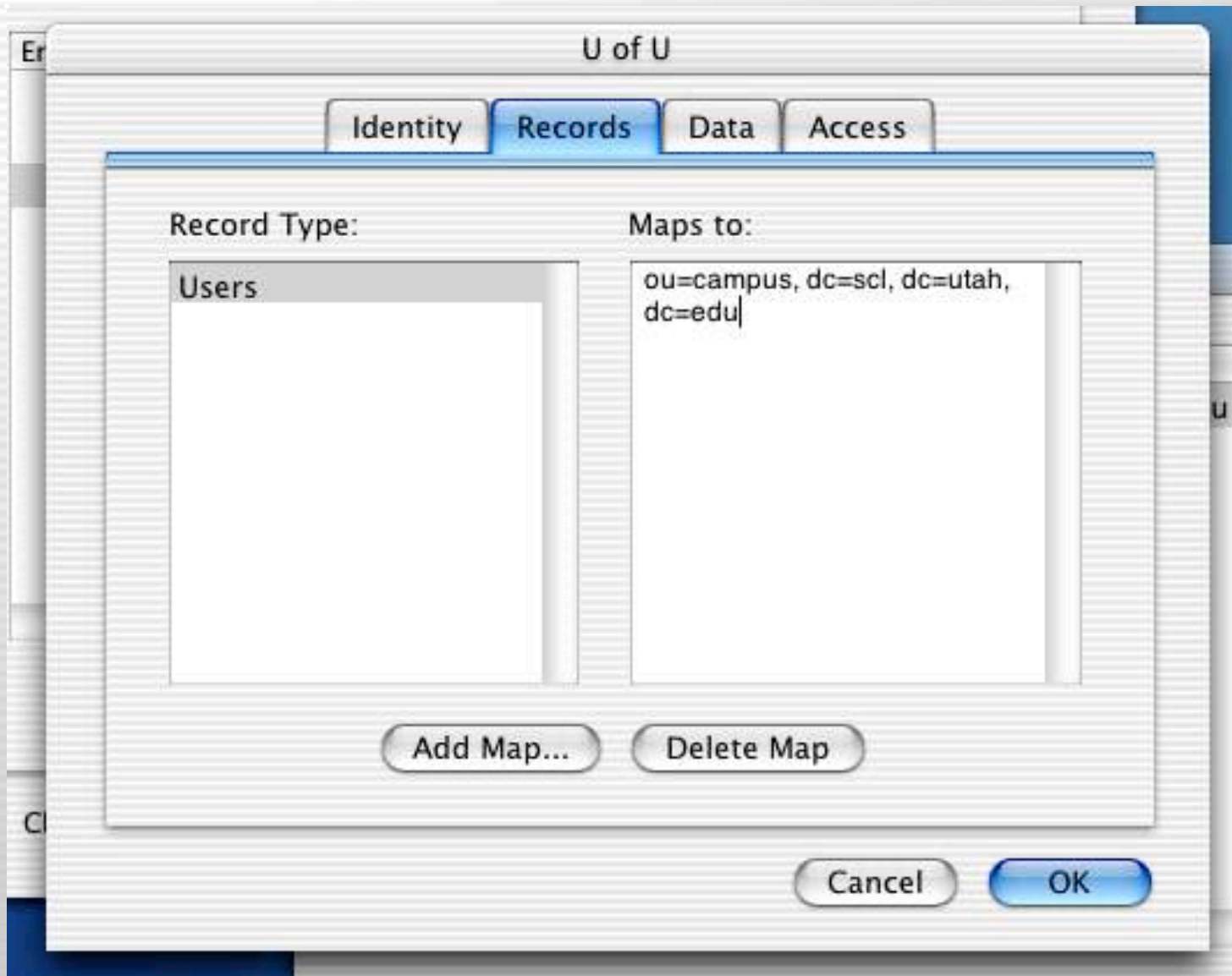
The screenshot shows a dialog box titled "U of U" with four tabs: "Identity", "Records", "Data", and "Access". The "Identity" tab is selected. It contains two input fields: "Name:" with the value "U of U" and "Address:" with the value "dc1-mmc.scl.utah.edu". To the right of these fields is a section titled "Examples" with the following text: "LDAP-My Company", "ldap.example.com", and "or 192.168.100.12". At the bottom right of the dialog are "Cancel" and "OK" buttons.

Field	Value
Name:	U of U
Address:	dc1-mmc.scl.utah.edu

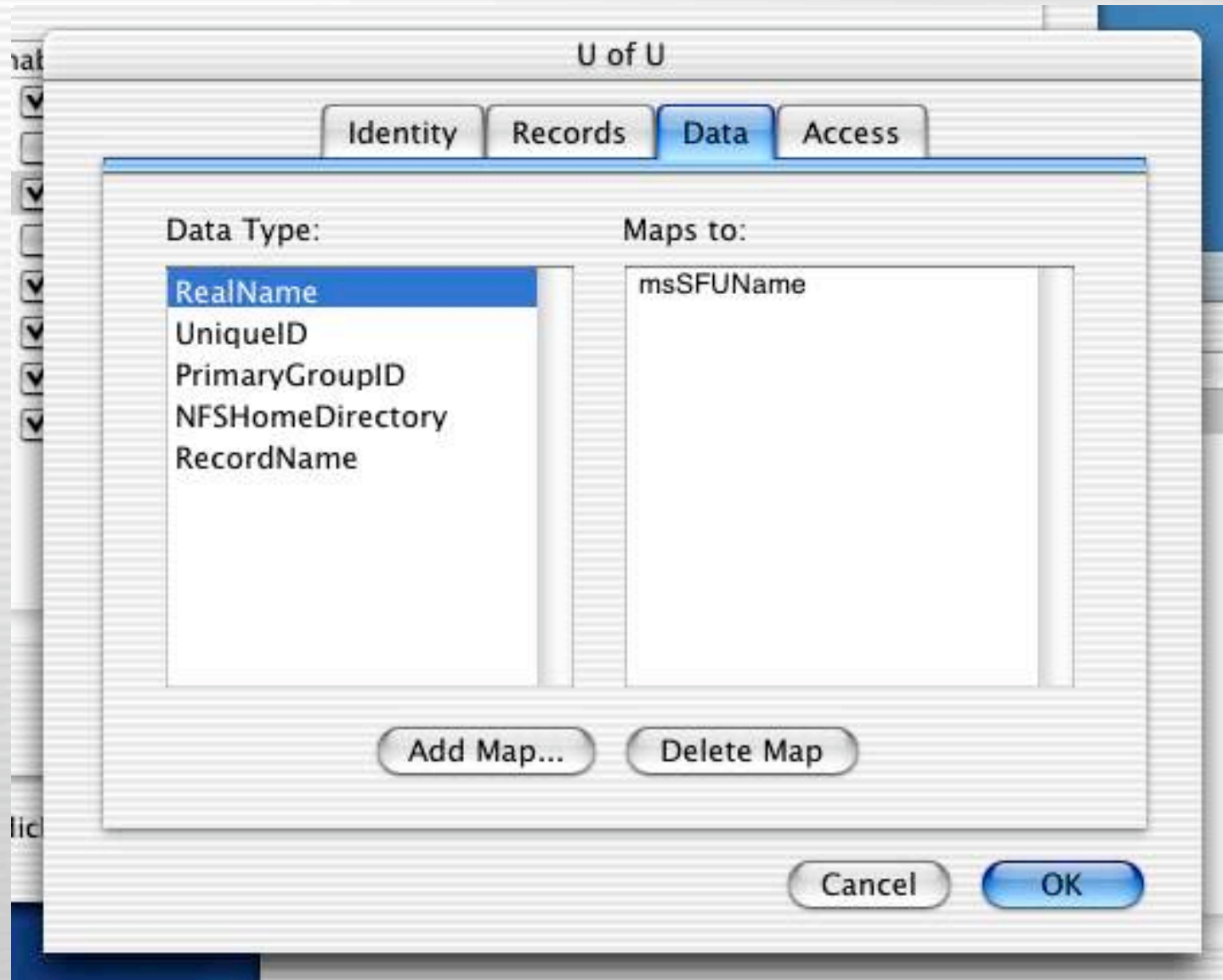
Examples

- LDAP-My Company
- ldap.example.com
- or 192.168.100.12

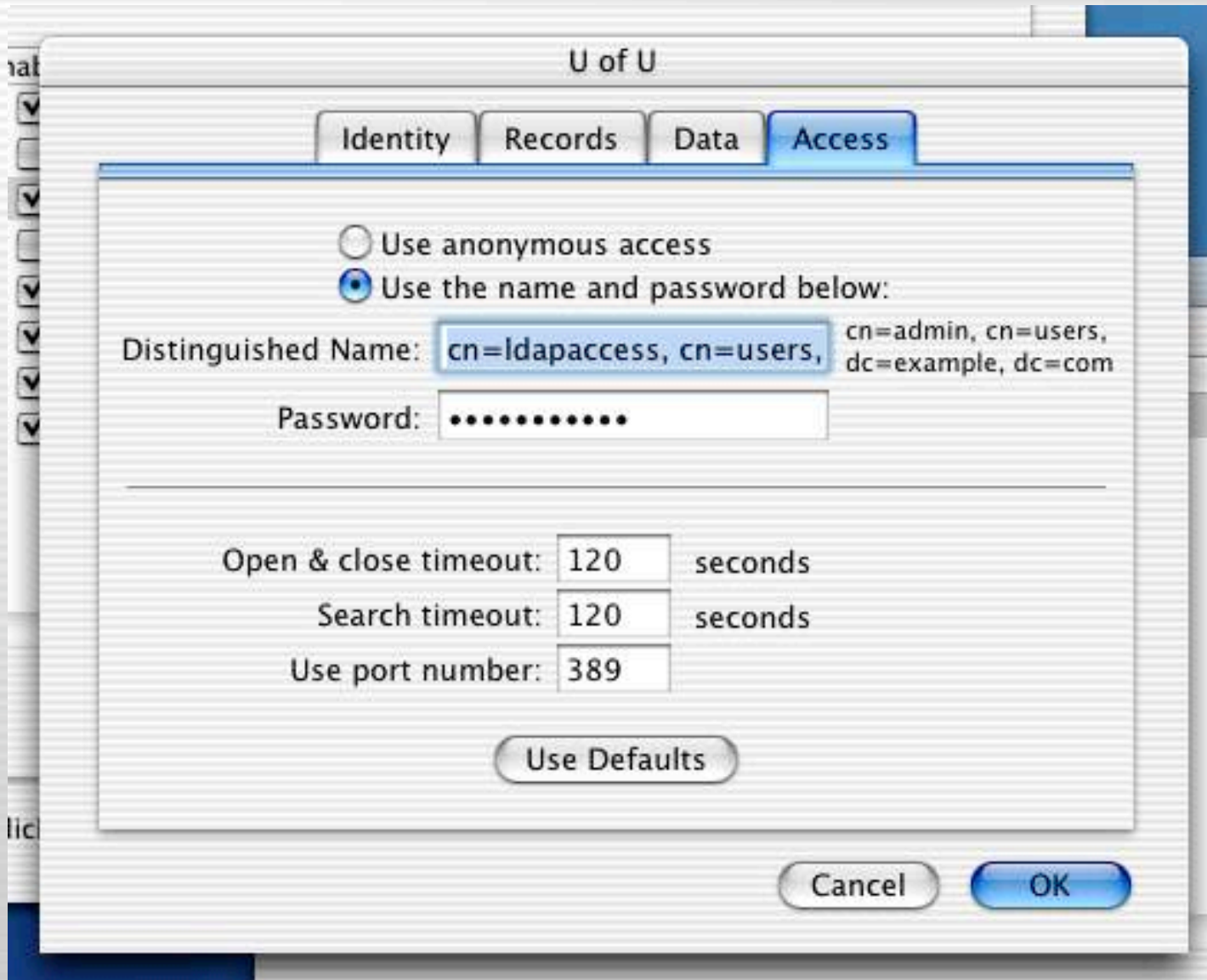
LDAPv2 - Records



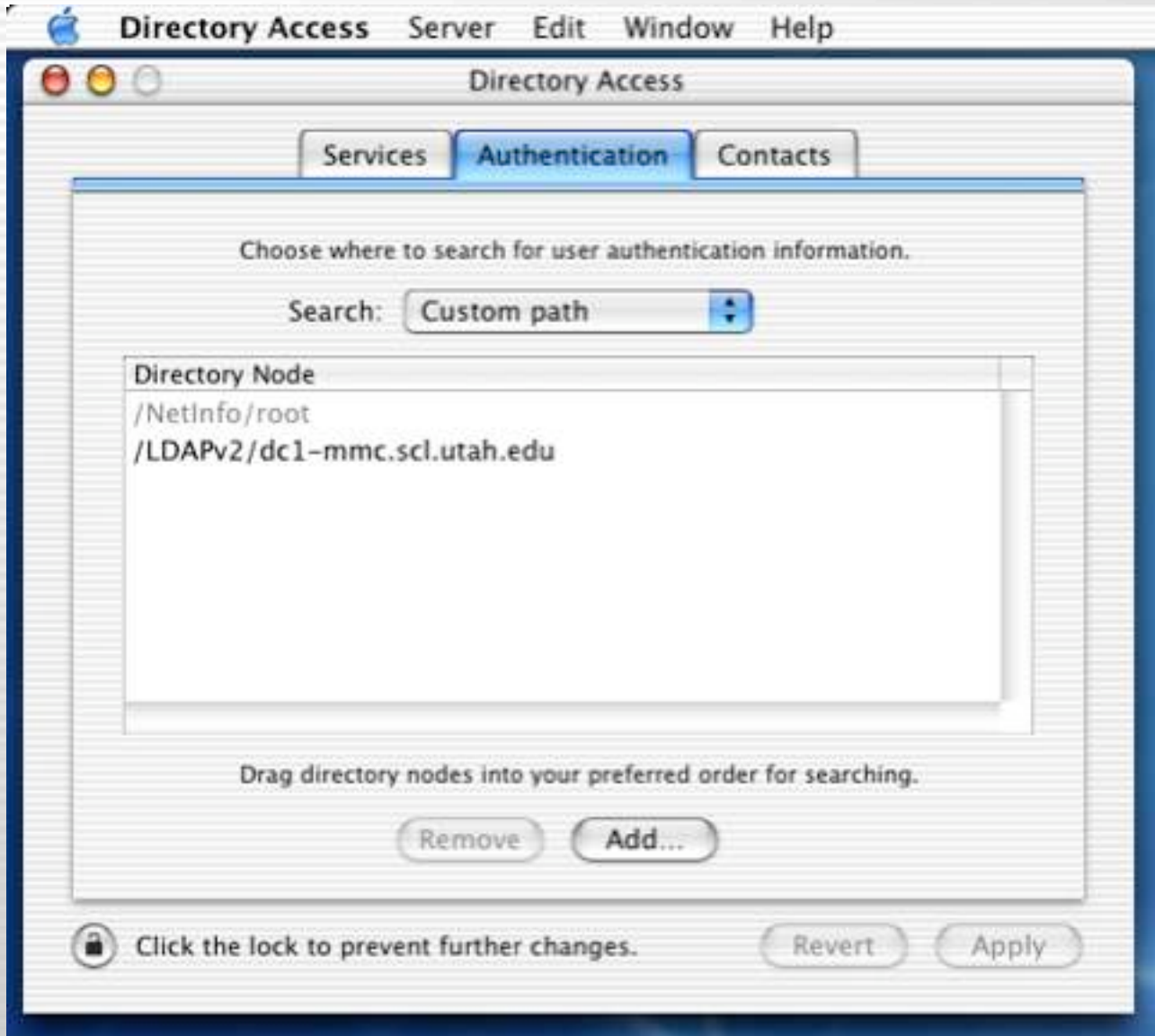
LDAPv2 - Data



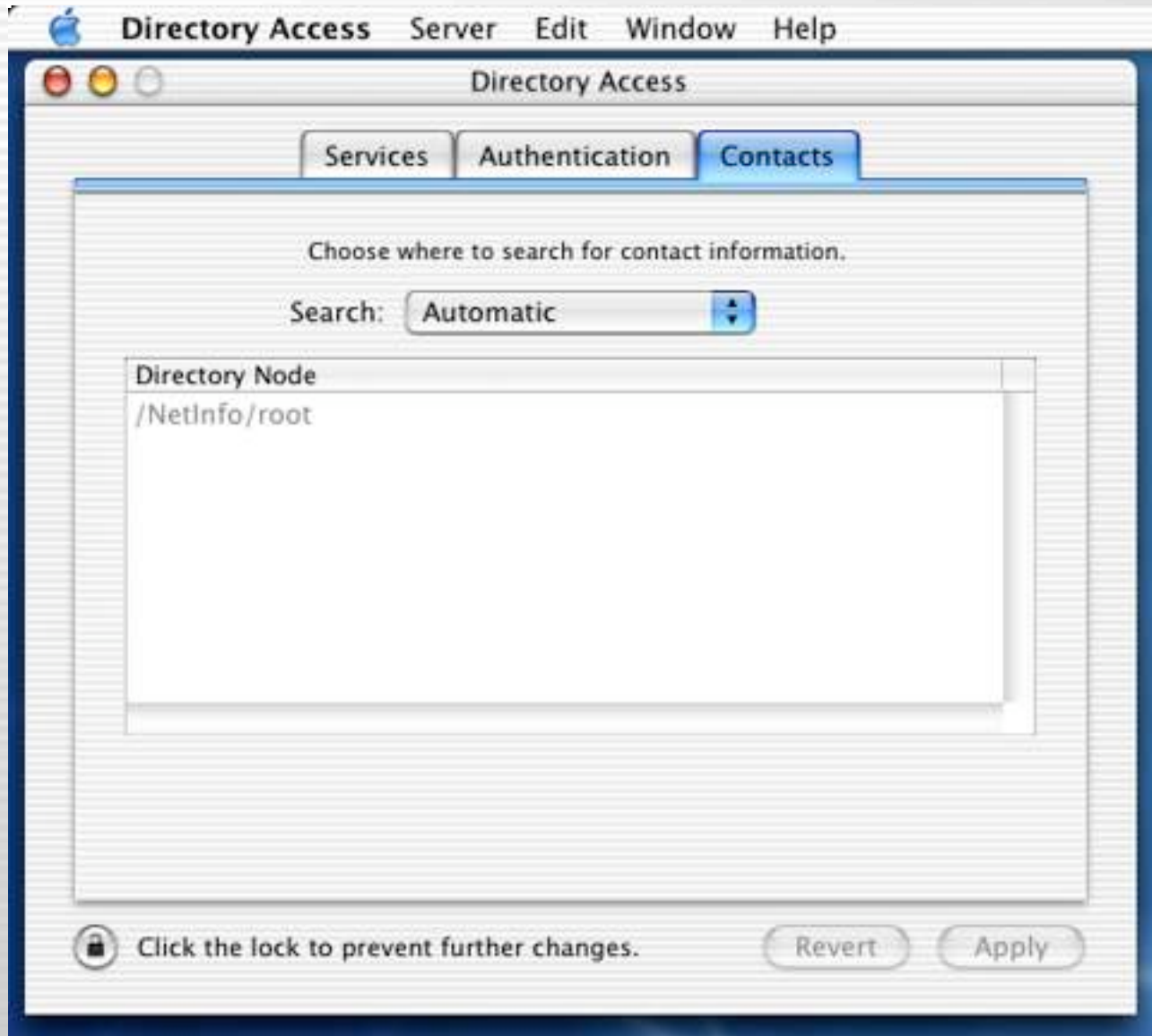
LDAPv2 - Access



Authentication

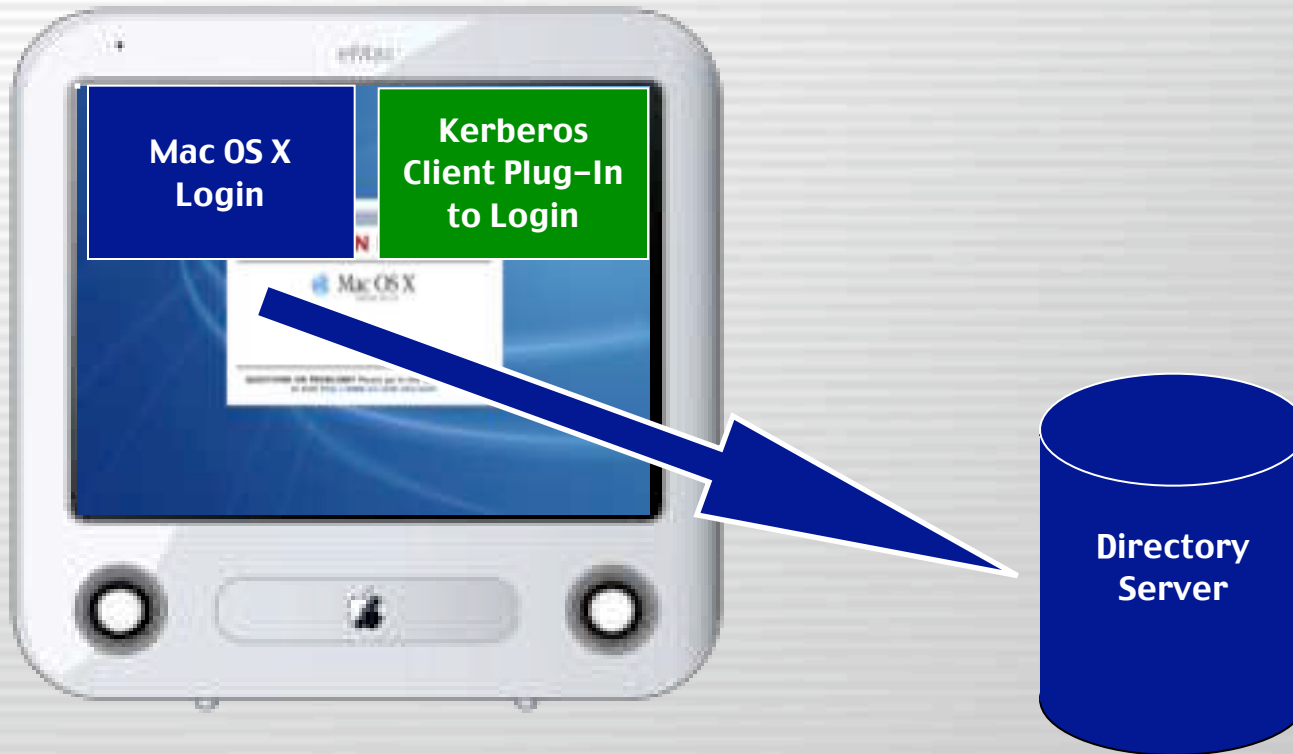


Contacts



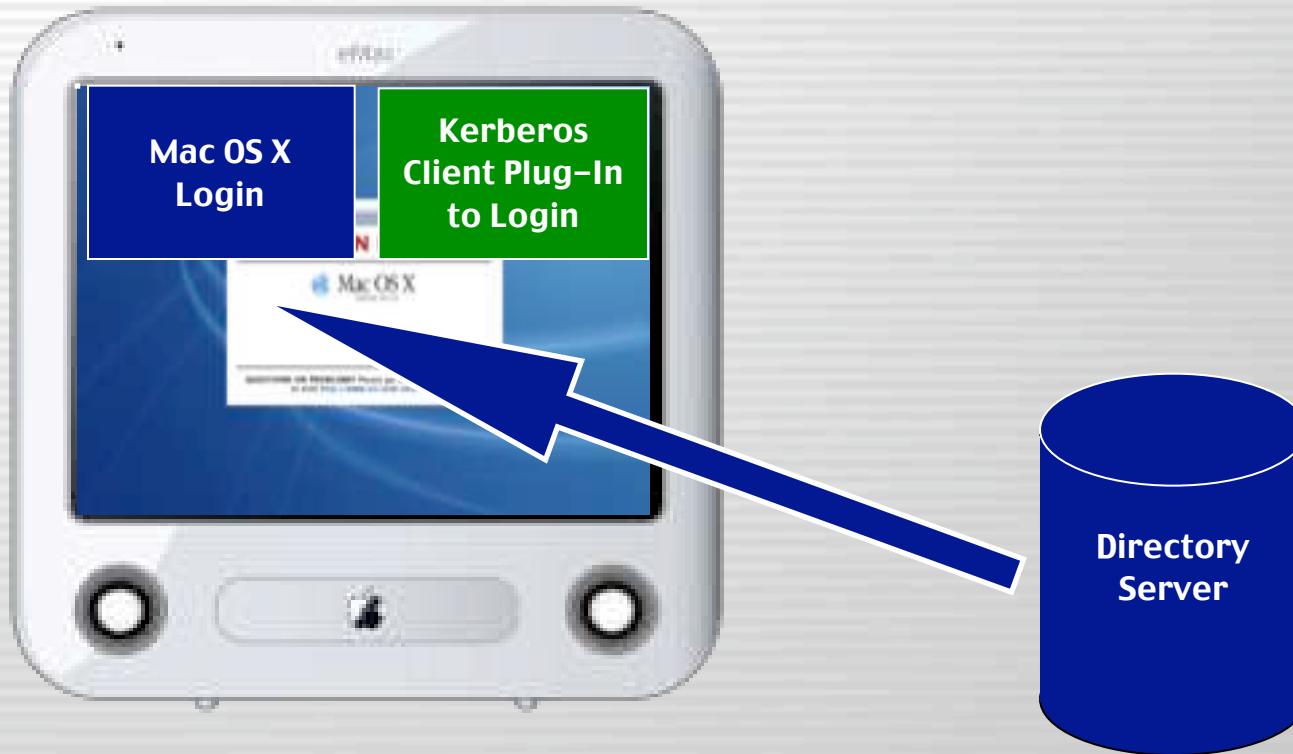
Mac OS X Login Process

Login passes user name to Directory Server



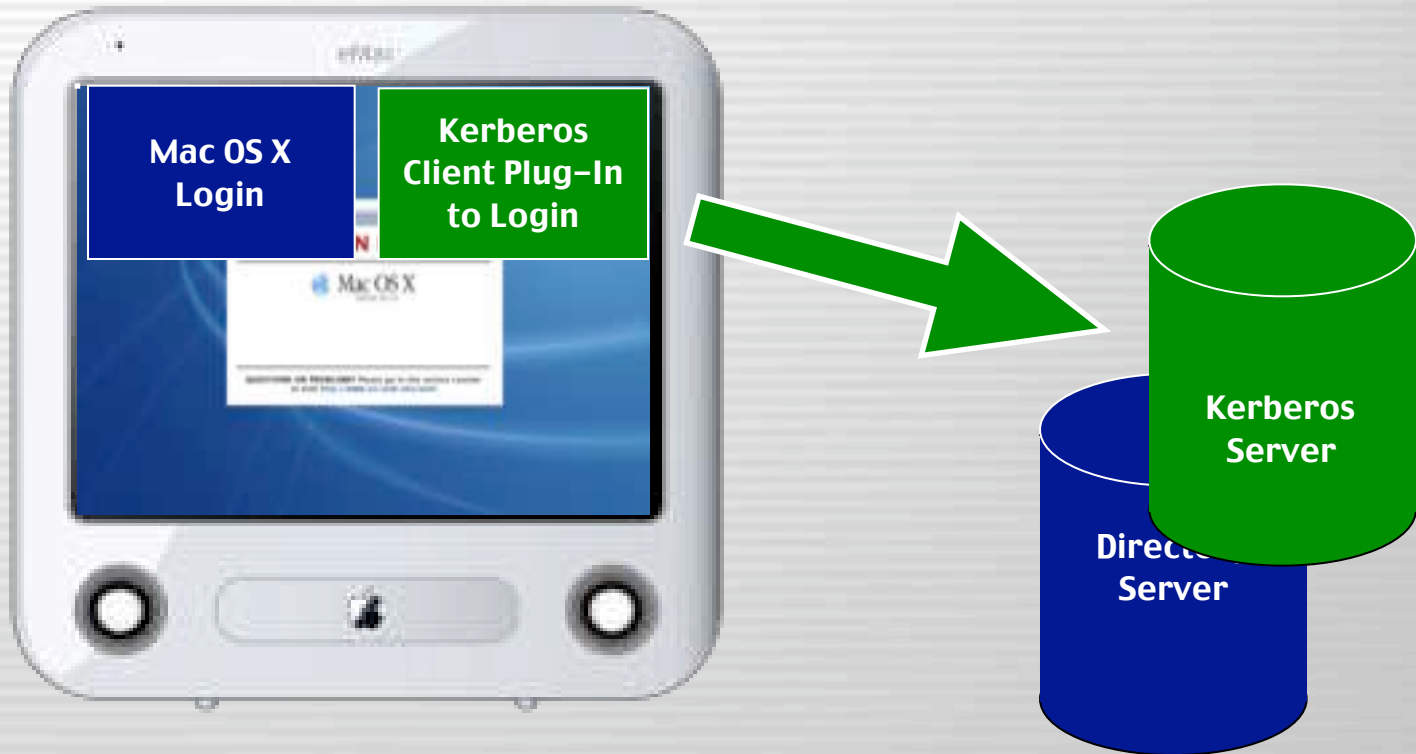
Mac OS X Login Process

If user is in the Directory, user attributes are returned



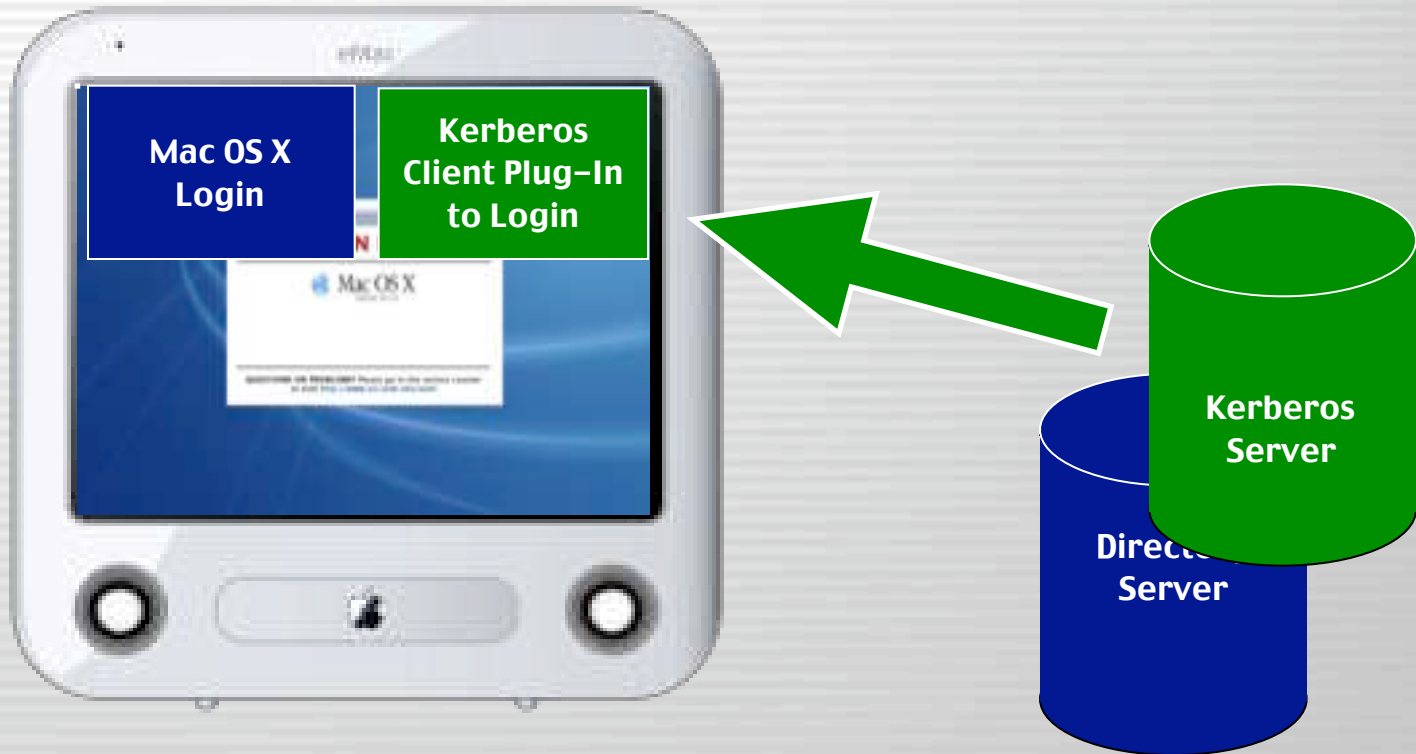
Mac OS X Login Process

Kerberos Client has user info, so authenticate



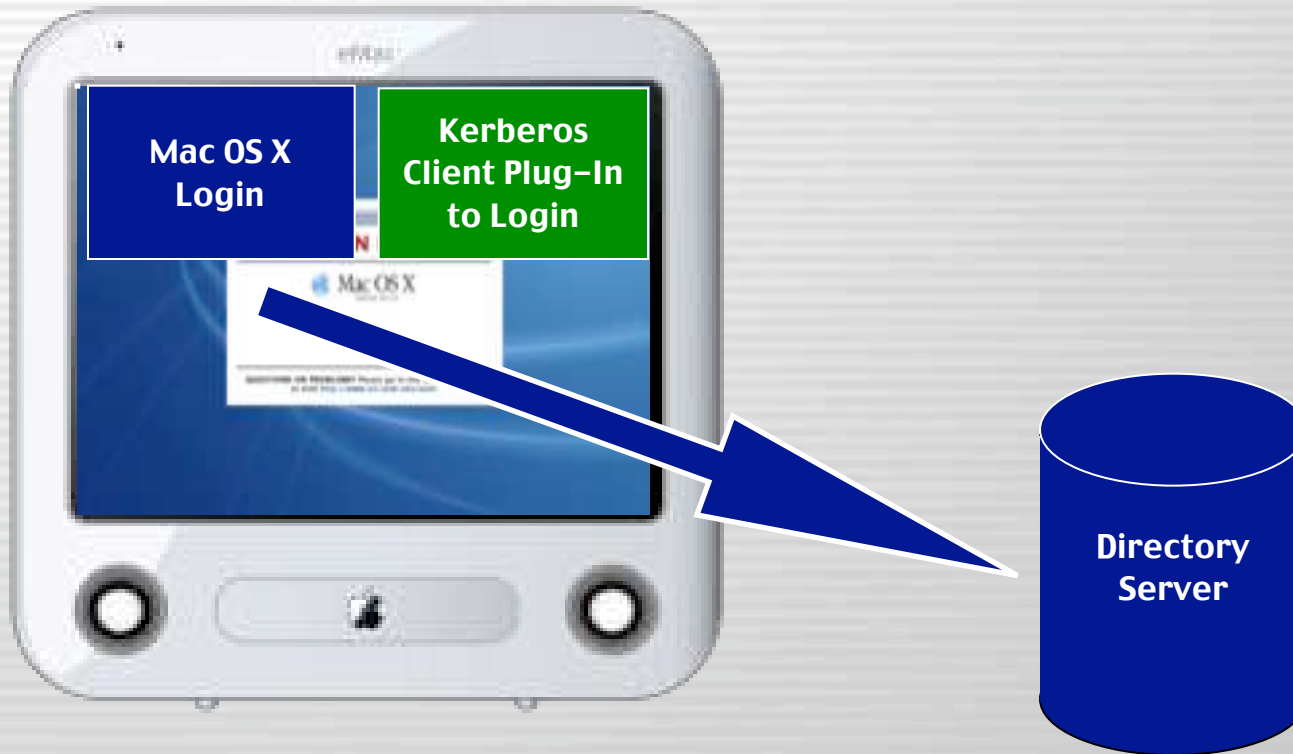
Mac OS X Login Process

Yes! user is authentic



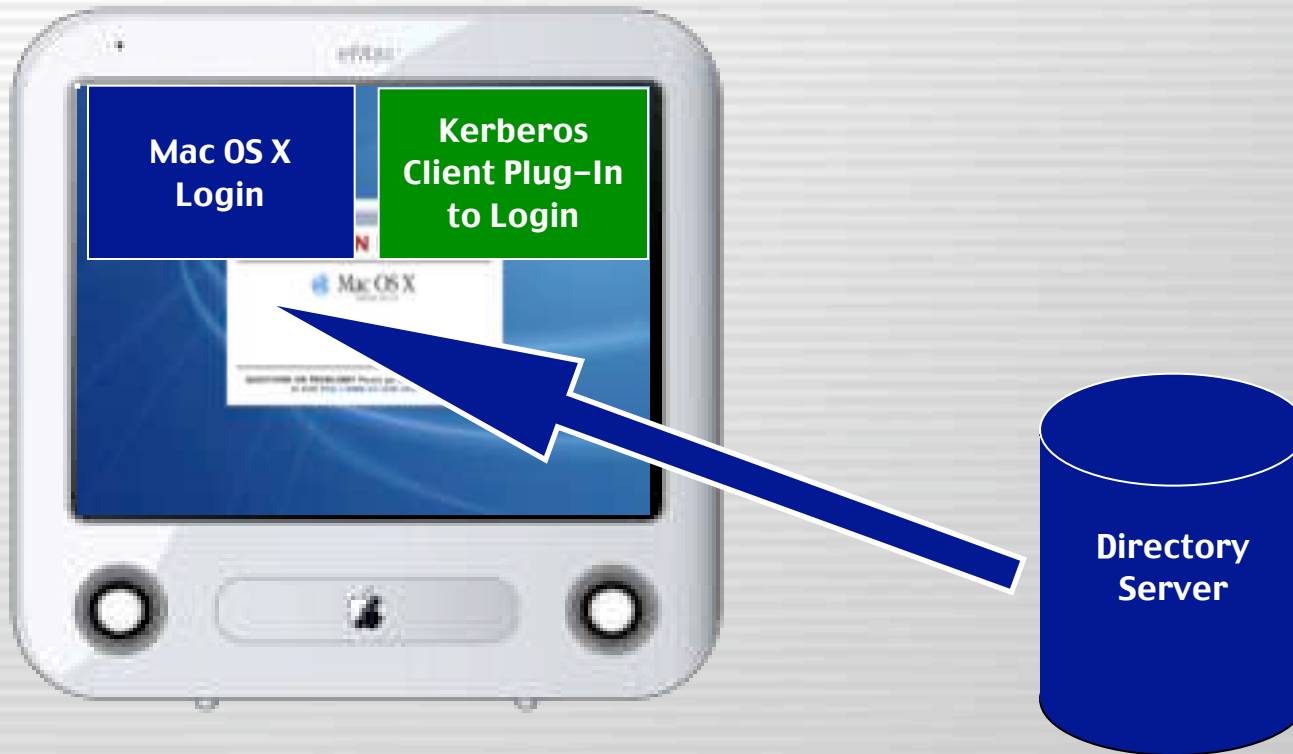
Mac OS X Login Process

Directory searched again for user attributes



Mac OS X Login Process

Login gets remaining user attributes



Mac OS X Login Process

User is logged in and attributes used for user identity



Future Goals

- **Finer Control for Managed Groups**
 - Restrict certain software
 - Restrict certain machines
 - Restrict user services
- **Pay for Print based on Authentication**
- **Managed Disk Space for users**
 - minimum fixed limit (quota)
 - lease for extra space

Questions and Answers

