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STUDENT COMPUTING LABS

Mac OS X Authentication

Case Study

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Student Computing Labs

Presentation Overview

- Goals and History
- Authentication System Components
  - Student, Faculty and Staff Database
  - University Network ID System
  - Authentication with Kerberos
  - Enterprise Directory
- Client Setup and Operation

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Definitions

- Authentication
  - Process of verifying the identity of a user
- Authorization
  - Determining what the user can access
- Kerberos
  - A network authentication protocol
- Enterprise Directory
  - A network database optimized for searching and used to store identity

Definitions

- KDC
  - Kerberos Key Distribution Center
- LDAP
  - Lightweight Directory Access Protocol
- NID
  - Network Identification for user
    - name
    - password

Student Computing Labs

- Provides Computers for Student Use
  - Macintosh OS X Clients
  - Macintosh OS 9 Clients
  - Windows 2000 and XP Clients

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Authentication Project Goals

- Need users to authenticate
  - Control access to computing resources
  - Problems with non-authorized use.
- Need to manage user information
  - Single identity and password
- Need to use existing University infrastructure
  - Campus NID (Network ID) system

Potential Issues

- Authenticated Classrooms
- Guest Users
- Network Disruption
- User Privacy
  - FERPA (Family Education Rights and Privacy Act)
- Integration with campus infrastructure

Timeline

- Project Started December 2001
  - Test environment to work out issues
- Student Computing Labs
  - Several lab locations
  - Set dates to convert labs
- Production Deployment
  - Gradual and incremental roll-out
  - Labs and one classroom Jun - Aug 02

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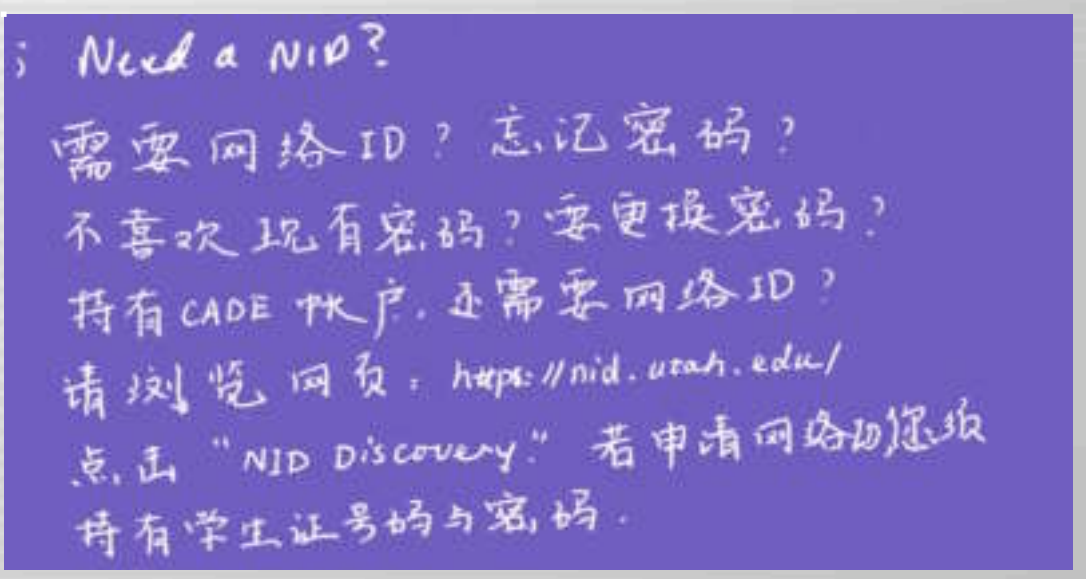
Support Issues

- Consulting Staff Primary Support
  - Aided by full-time staff
- Documentation
  - web based
- Training
- Tools



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Staff Tools

- Password Reset
  - people forget their passwords
- Guest Accounts
  - Need to support temporary accounts

User Tools

- Do I have an account
  - NID Discovery
- Account Administration
  - Get NID Password
  - Change NID Password

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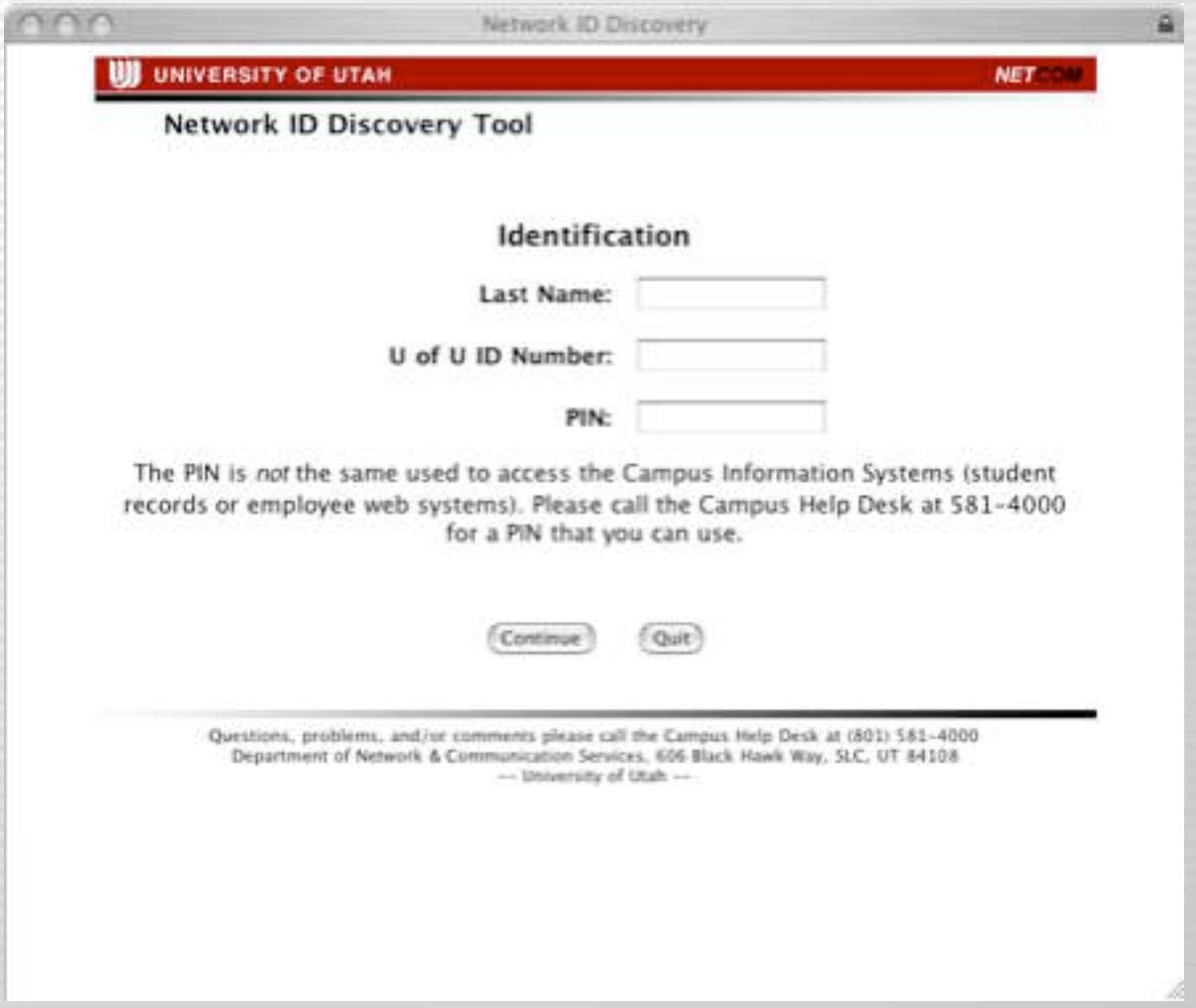
Network ID Tools

NID Discovery



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Publicity

- Signs
- Web Pages
- FAQs
- Complaint Handling

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System Implementation

- Existing Infrastructure
  - Faculty, staff and student database
    - PeopleSoft
  - University Network ID system (NID)
    - Active Directory
- Kerberos
- Microsoft Active Directory
- Mac OS X Client Setup

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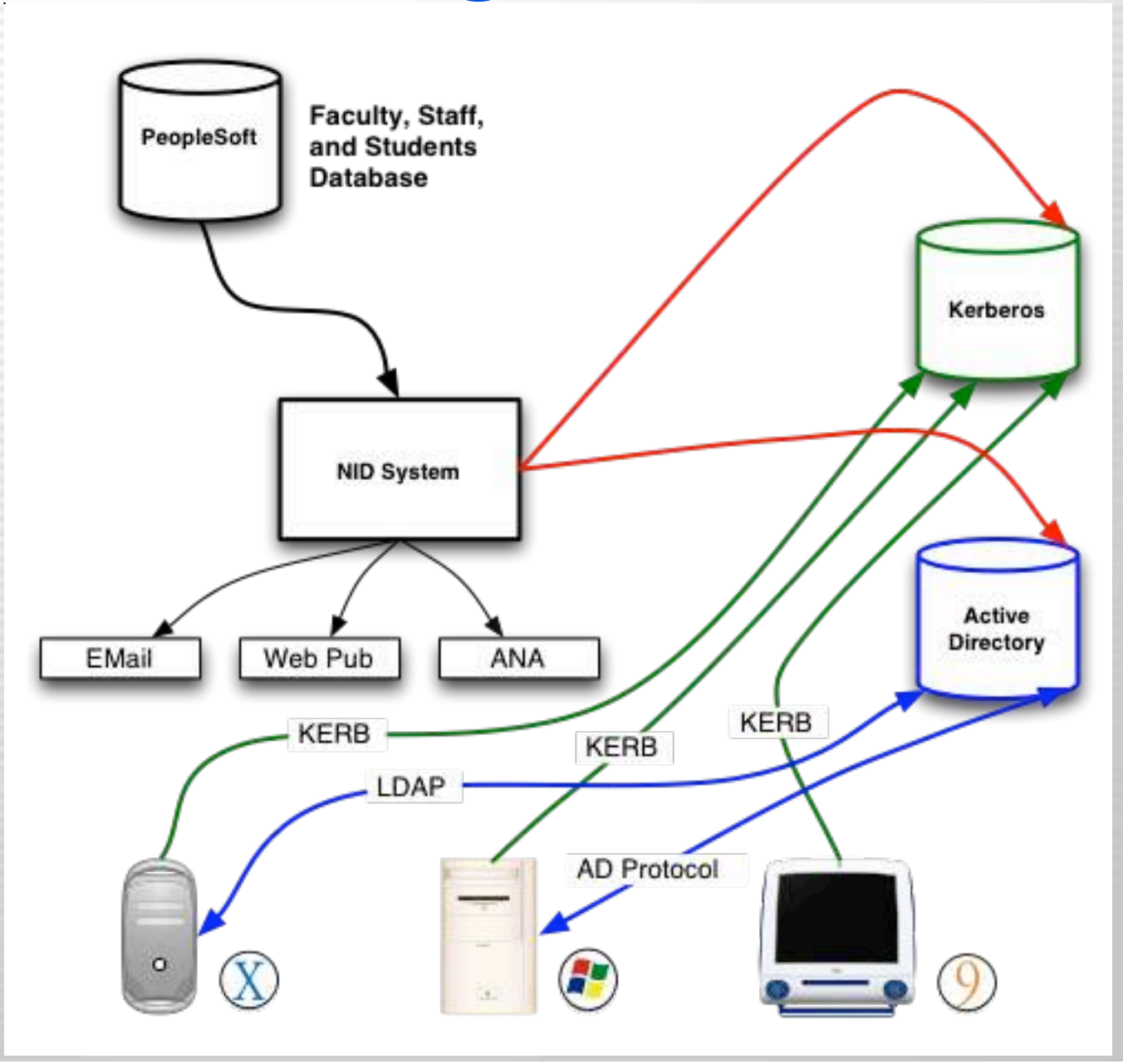
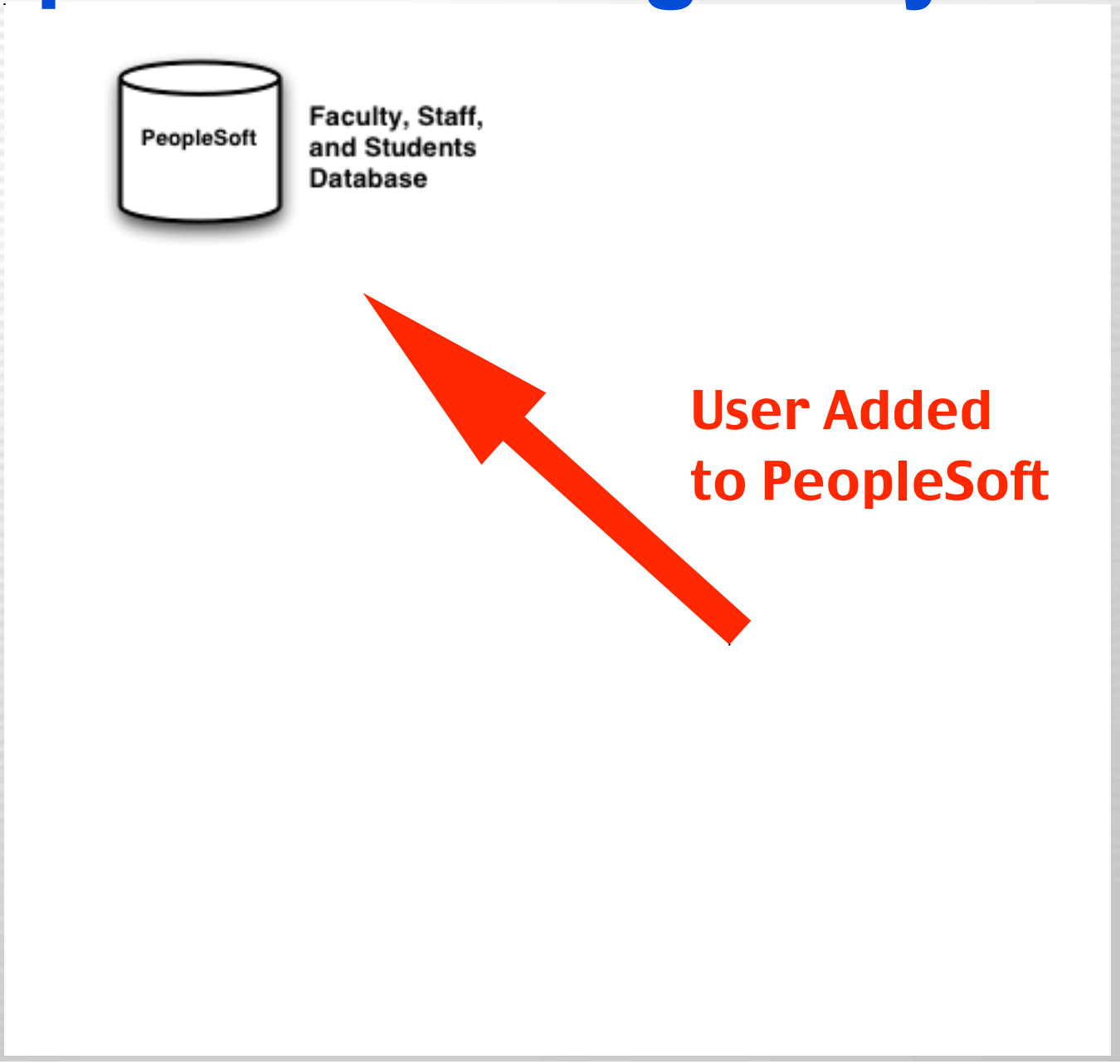
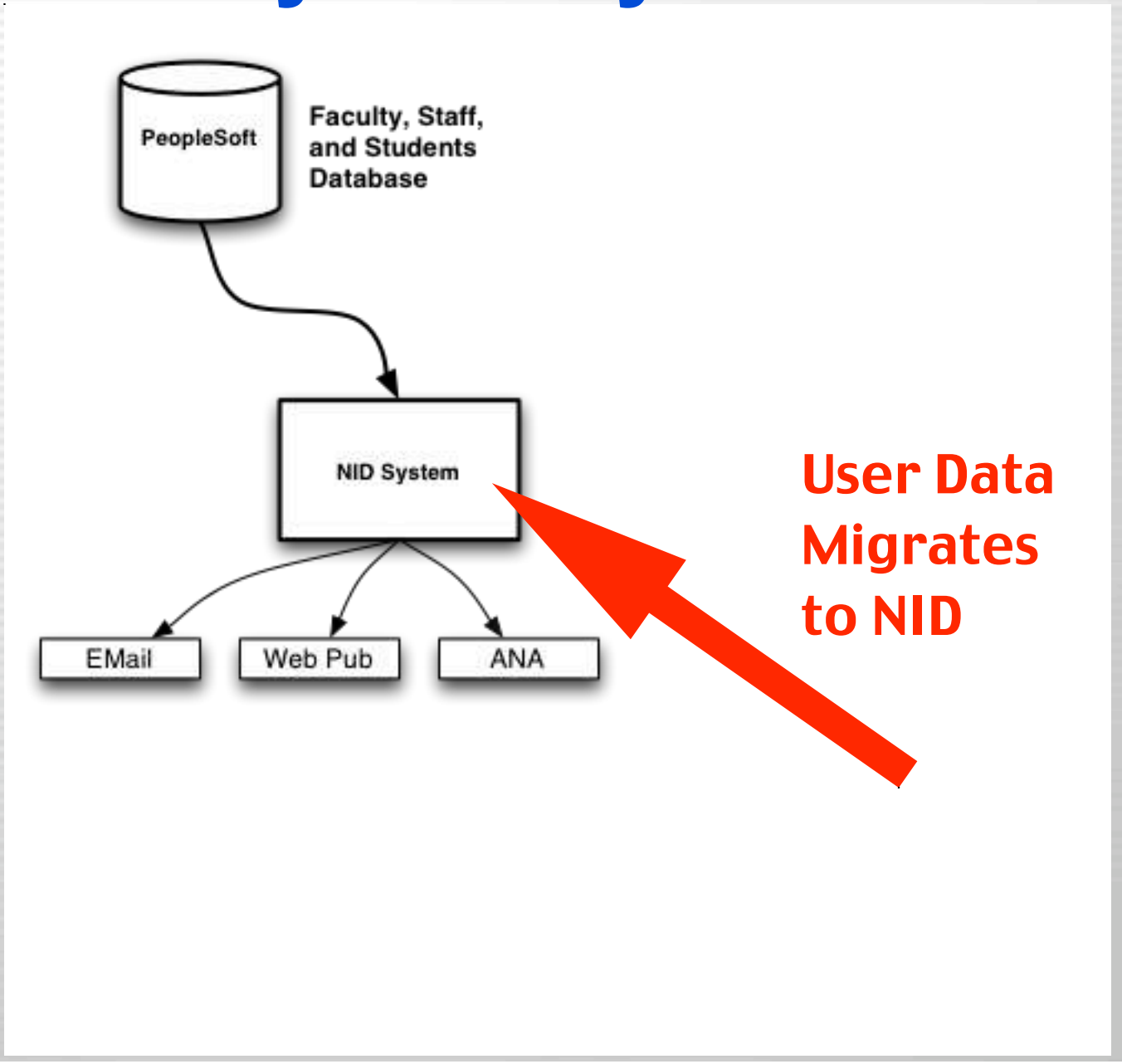
Overview Diagram



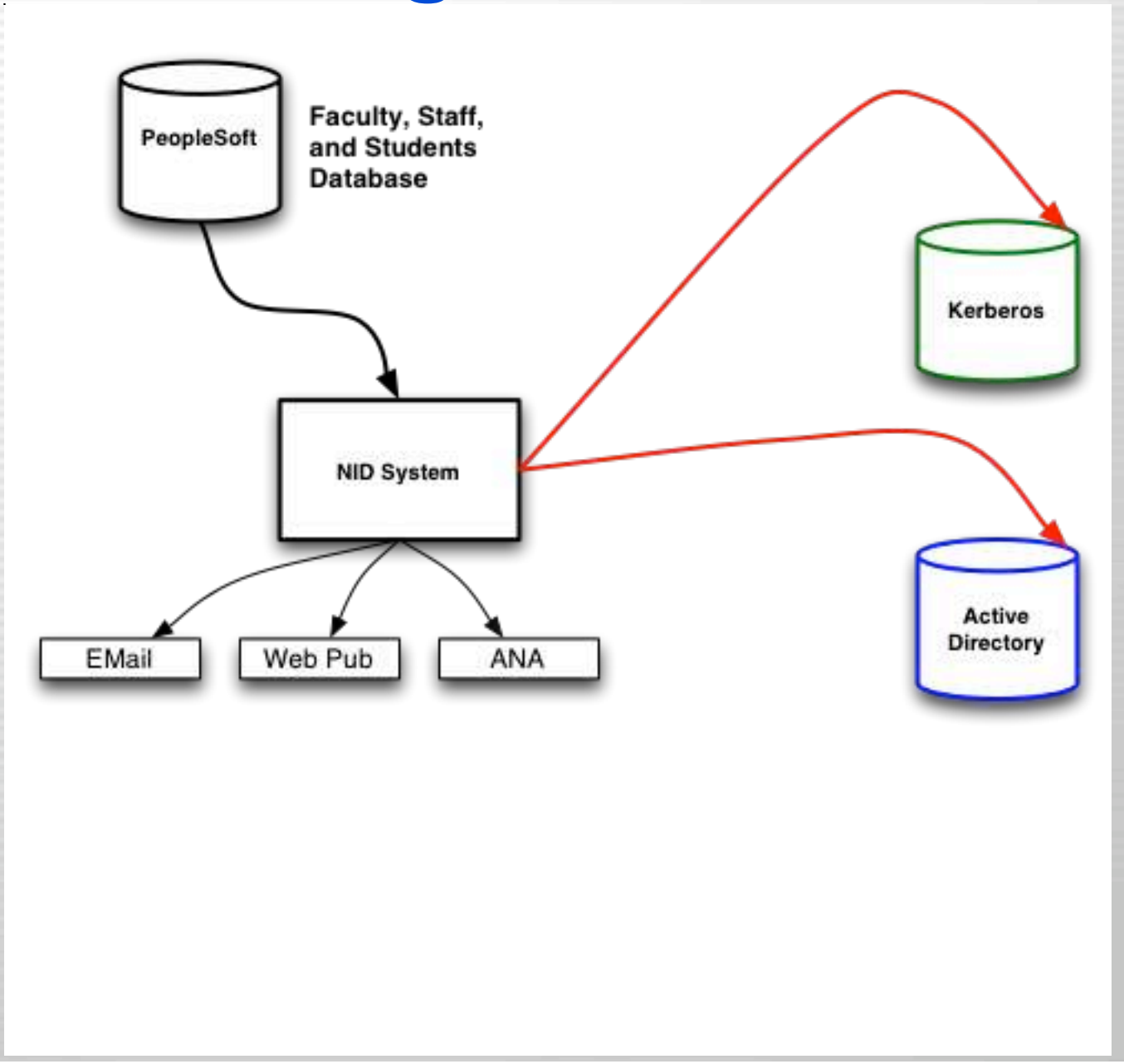
PeopleSoft Managed by HR



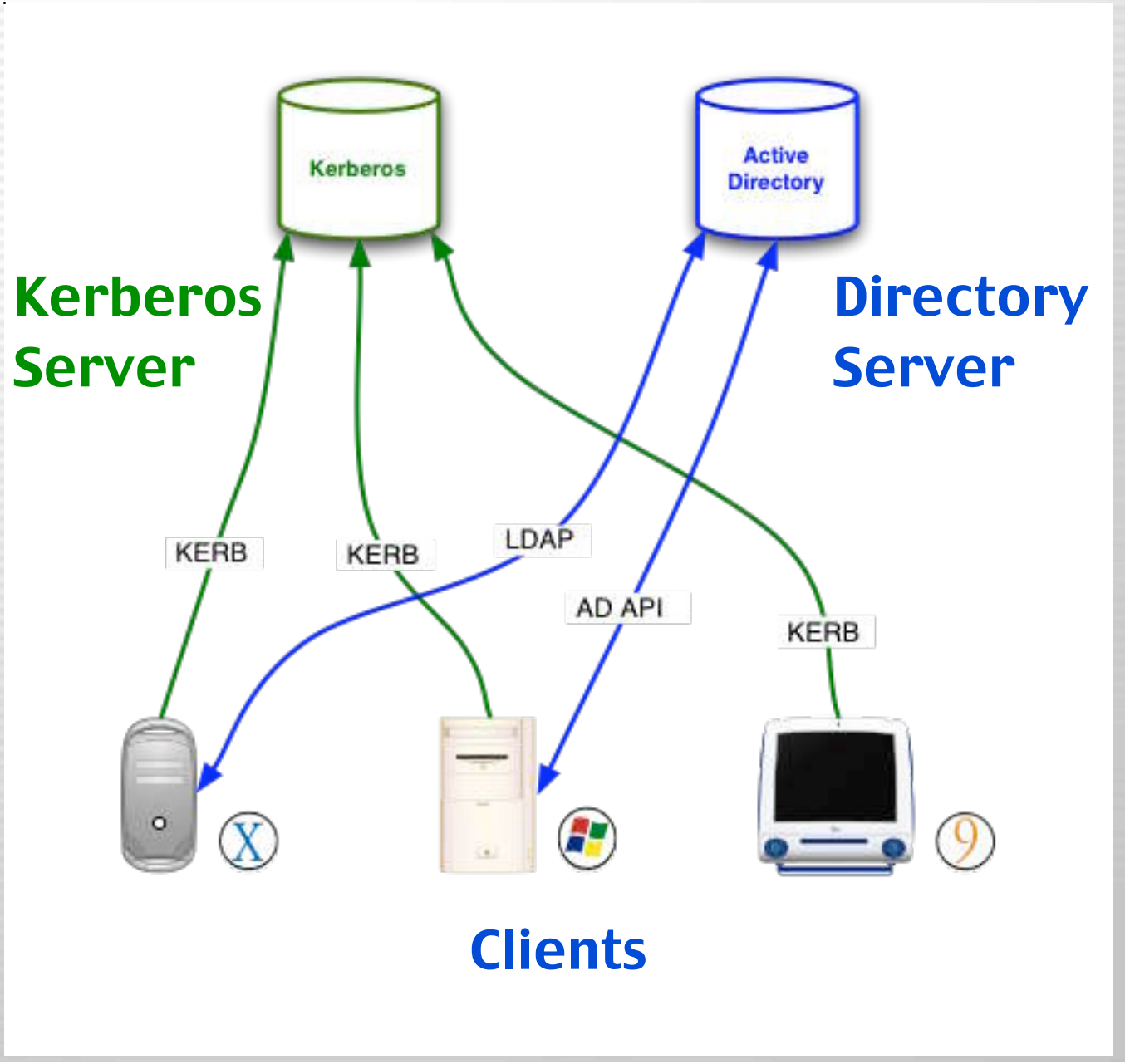
University NID System



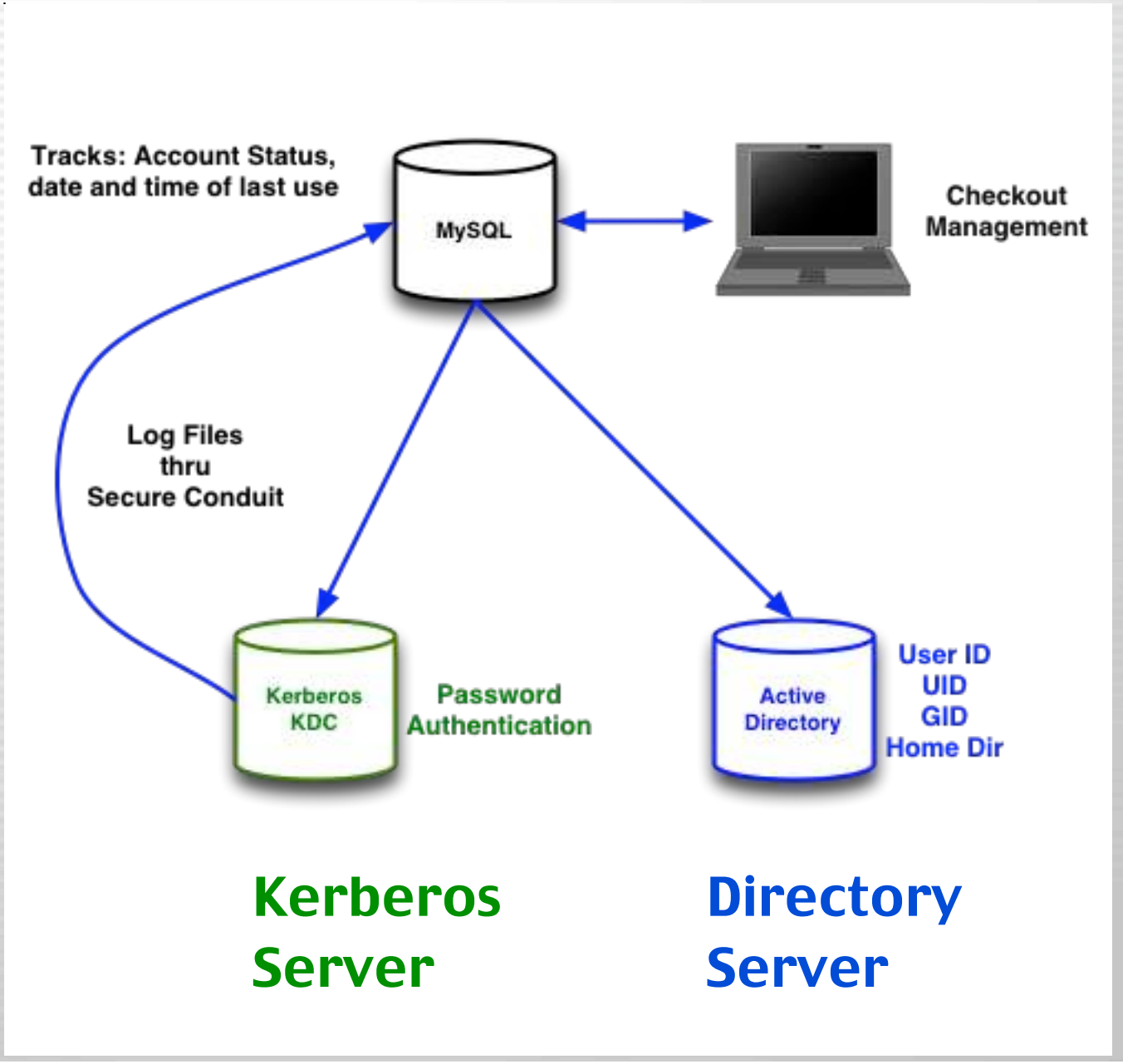
NID Data Migrates to SCL



SCL Authentication Overview



Guest System



Guest System

- To provide for one-day lab use
- MySQL Database
  - Management and Tracking
    - Account Status
    - Date and Time Data
- Data Migrates
  - Active Directory
  - Kerberos

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Kerberos

- Ticket based authentication developed at MIT (many web sites)
- Many applications support it for authentication and authorization
- Realm = UTAH.EDU
- Three KDCs
  - Secured and replicated
  - Configured for fail-over

Why Kerberos?

- Local authentication
- Kerberized applications
  - ssh, fetch, mail, printing, etc.
- Kerberized services
  - AFP, login, print accounting, etc.
- Kerberized OS integration
- Years of experience and use!

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Enterprise Directory

- Microsoft Active Directory (AD)
  - Why Active Directory?
  - Because we manage Windows 2000 clients
  - Use the enterprise directory we have
- Could switch to another directory

Setting up Active Directory

- Install Windows 2000 Server
- Applied patches and updates
- Setup domain controller
- Extend directory schema
- Automated adding users
  - PERL script

Extend the Schema

- The schema represents the structure of the directory
  - We needed it to contain Mac OS X (UNIX) information
  - So, we added schema information for UNIX using AD4UNIX, but other schema extensions tools will work
    - Microsoft Windows Services for UNIX

Active Directory Management

- Five domain controllers
  - located adjacent to each lab
- User information updates
  - University NID system
  - Guest account system
- All users are populated in a single container

What is stored in AD?

- Minimally populated
  - User ID (’the-user’)
  - UID (Unique ID #)
  - GID (Group ID #)
  - Home Directory Path (/User/Home)
- We DO NOT store passwords in AD
  - For security reasons
  - Password field set to random value

Example Directory Entry

- gidNumber: 500
- loginShell: /bin/false
- msSFUHomeDirectory:
  - /Users/Authenticated User/
- msSFUName: the-user
- syncNisDomain: scl
- uidNumber: 1234567

Mac OS X 10.2.x Clients

- All Mac OS X clients running Jaguar
  - Currently Mac OS X 10.2.5
- Kerberos client (built in)
- Directory configuration (built in)
  - Apple Directory Access Utility

Enabling Kerberos Login

- Must edit XML document
  - /etc/authorization
- Several configuration options
  - Kerberos authentication required for login
  - Post-login Kerberos authentication
- Apple support documents
  - 107153
  - 107154

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Kerberos Extras

- Apple does not include support for Kerberos-using applications like Eudora and Fetch
- Get Mac OS X 10.2 Kerberos Extras from MIT
  - This gives support for some applications to use the Kerberos authentication system
- No support for Screen Saver and Keychain, but coming from Apple

Mac OS X Directory Setup

- Apple supplied utility
- “Directory Access”

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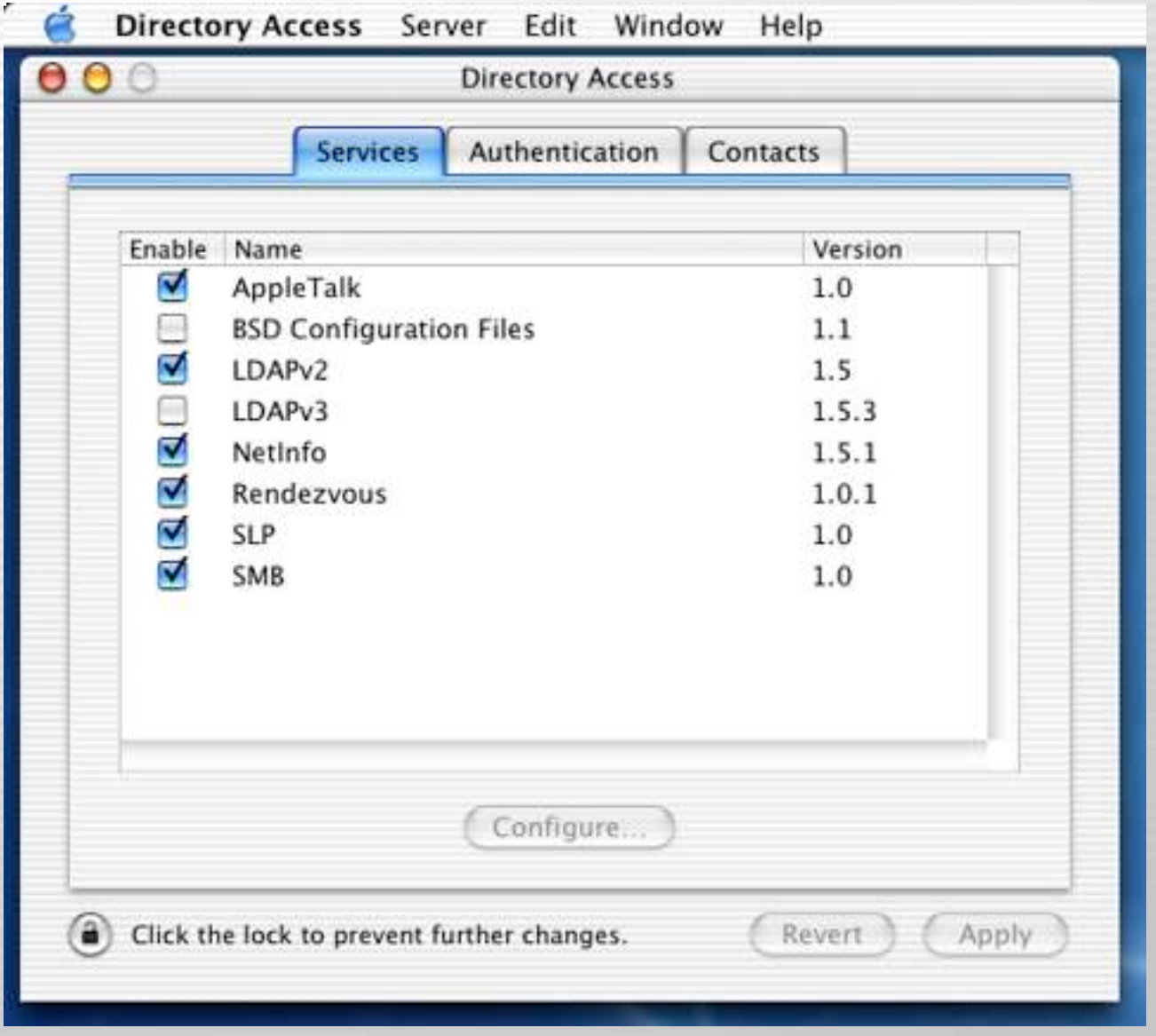
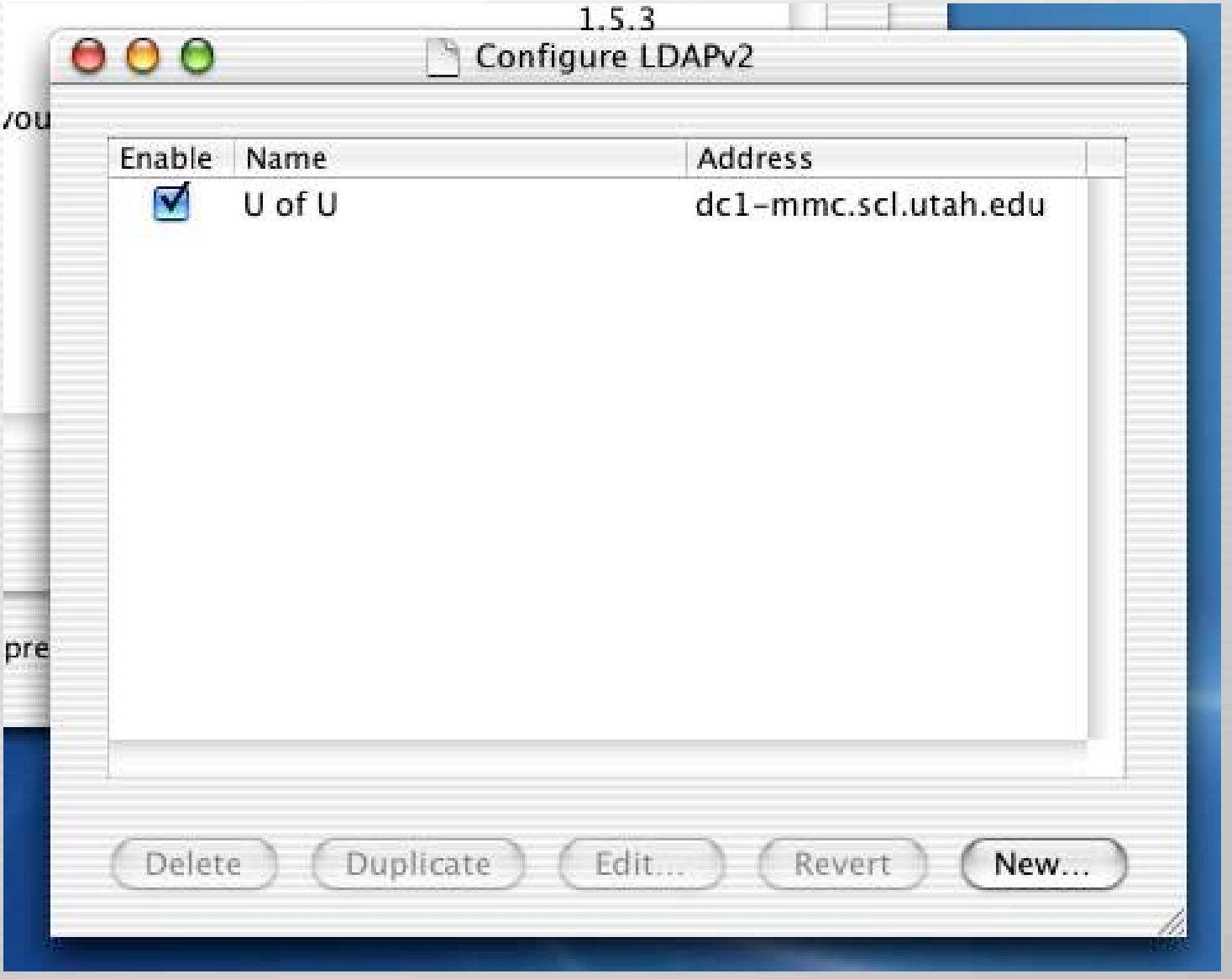
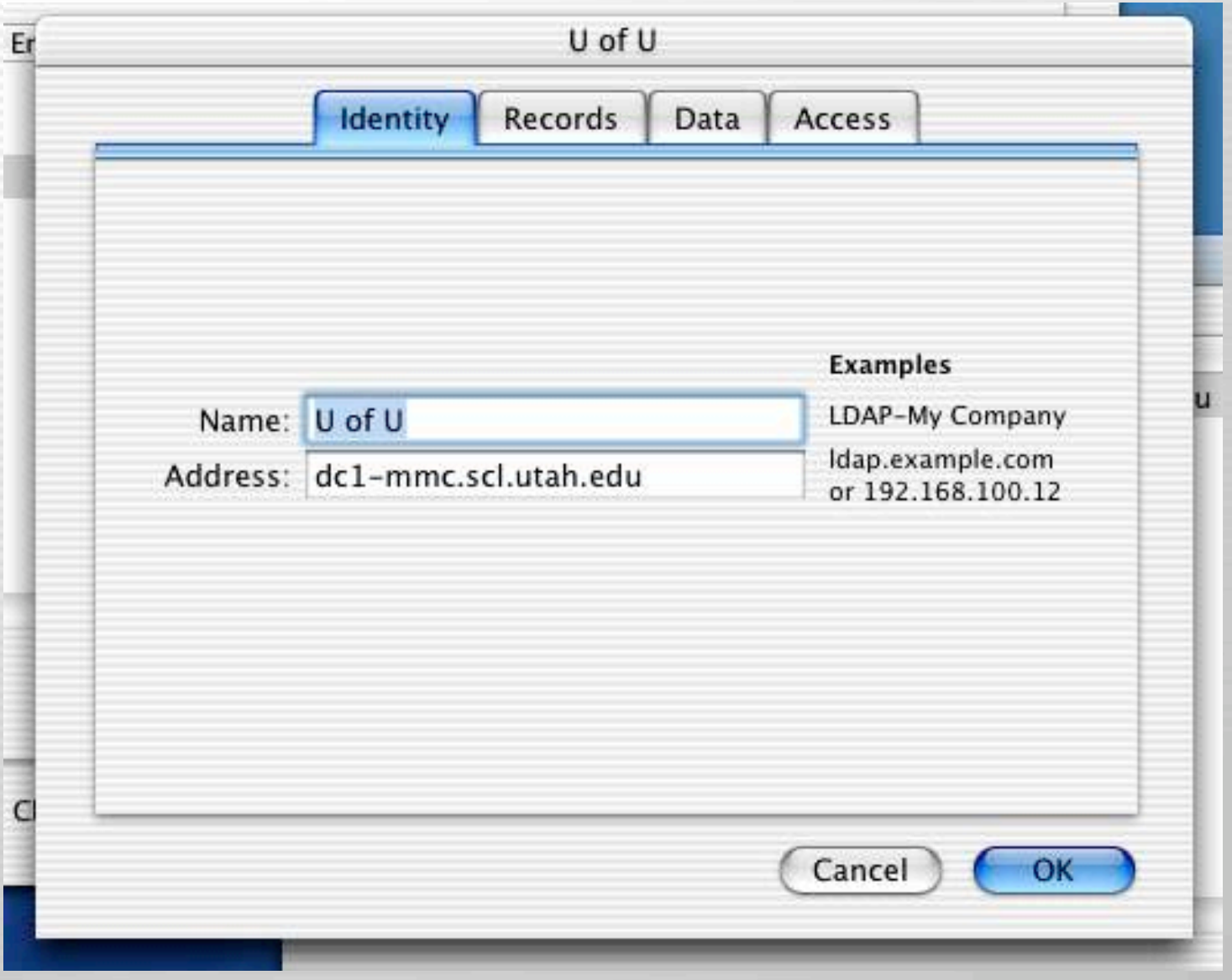
Directory Access



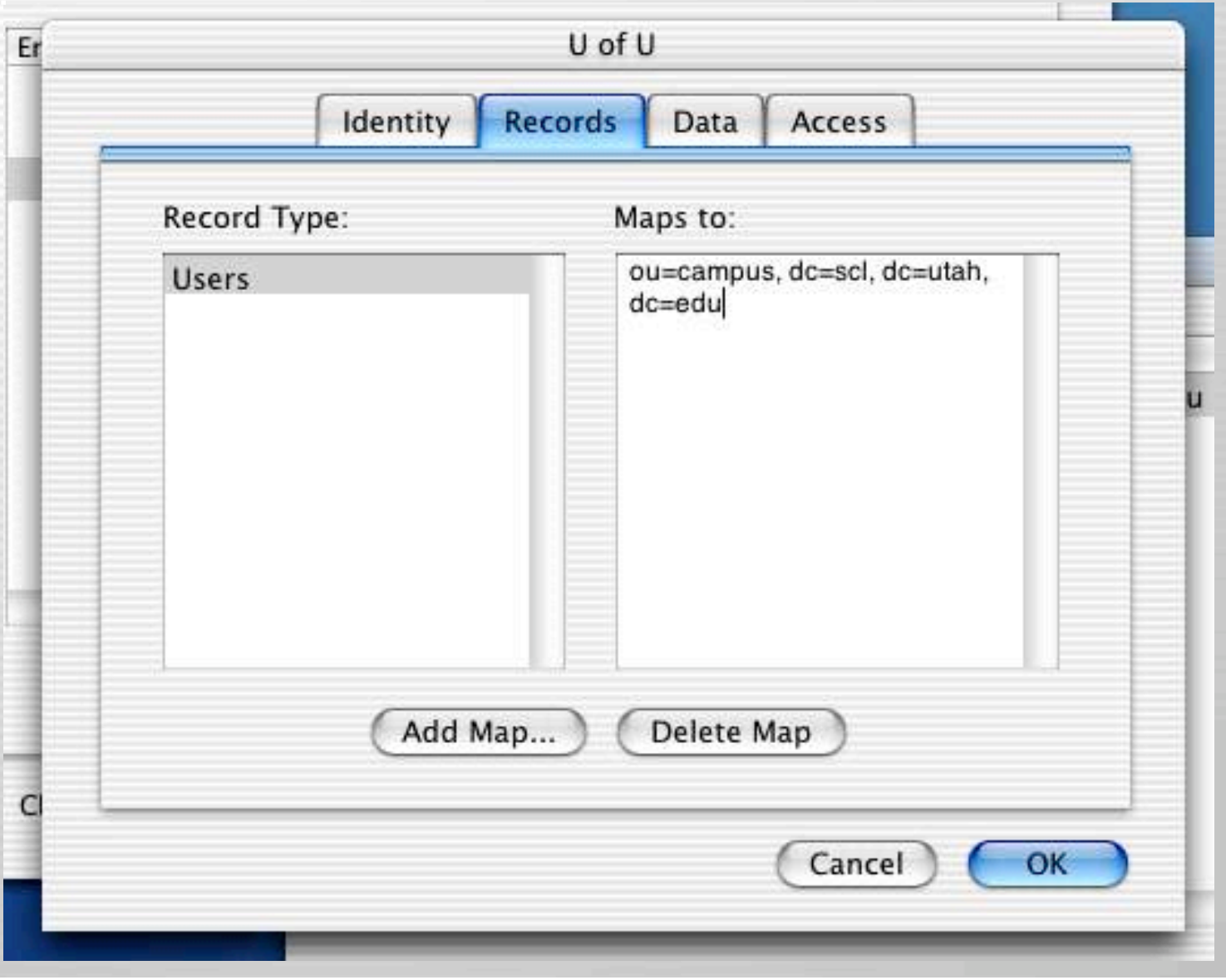
Configure LDAPv2



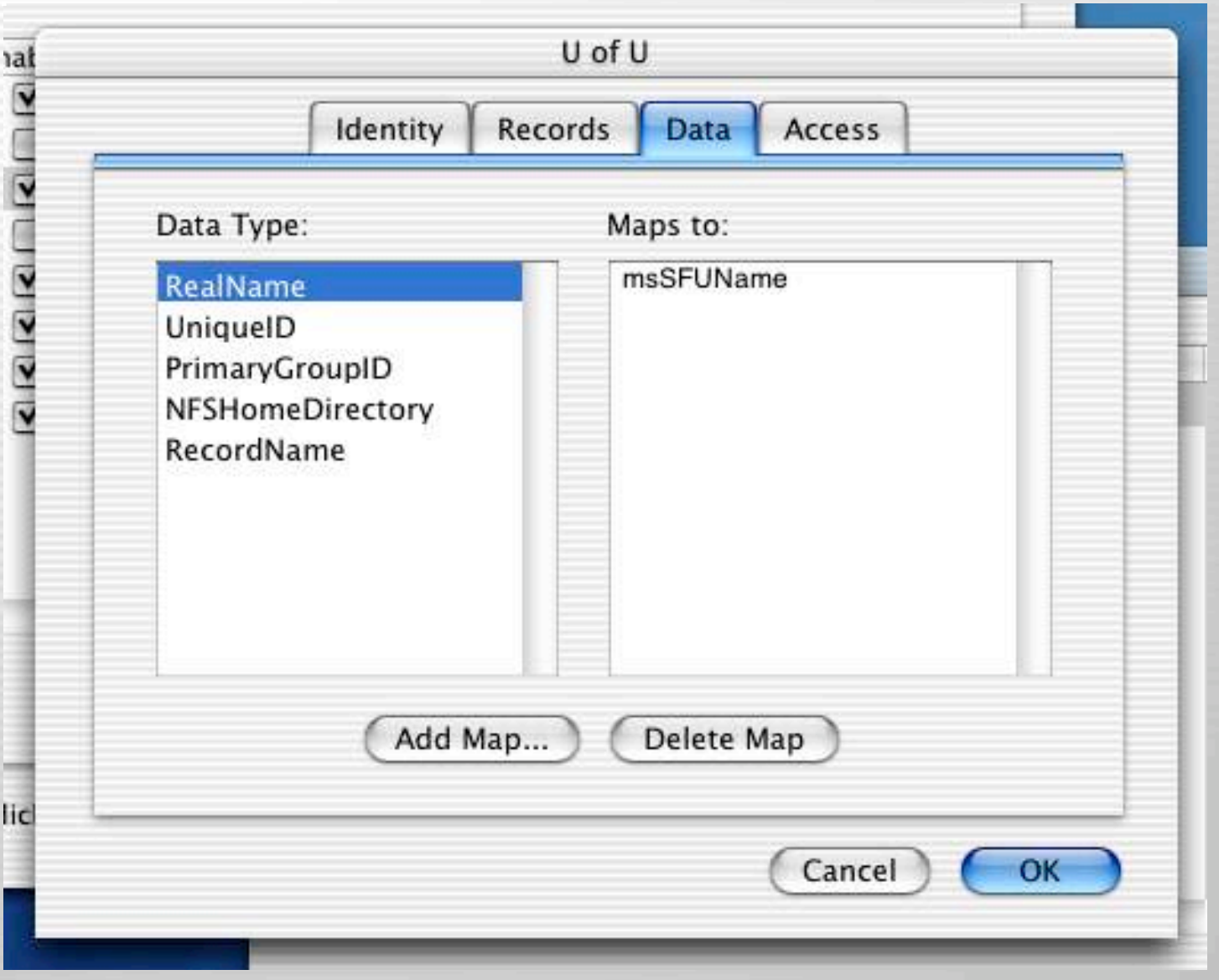
LDAPv2 - Identity



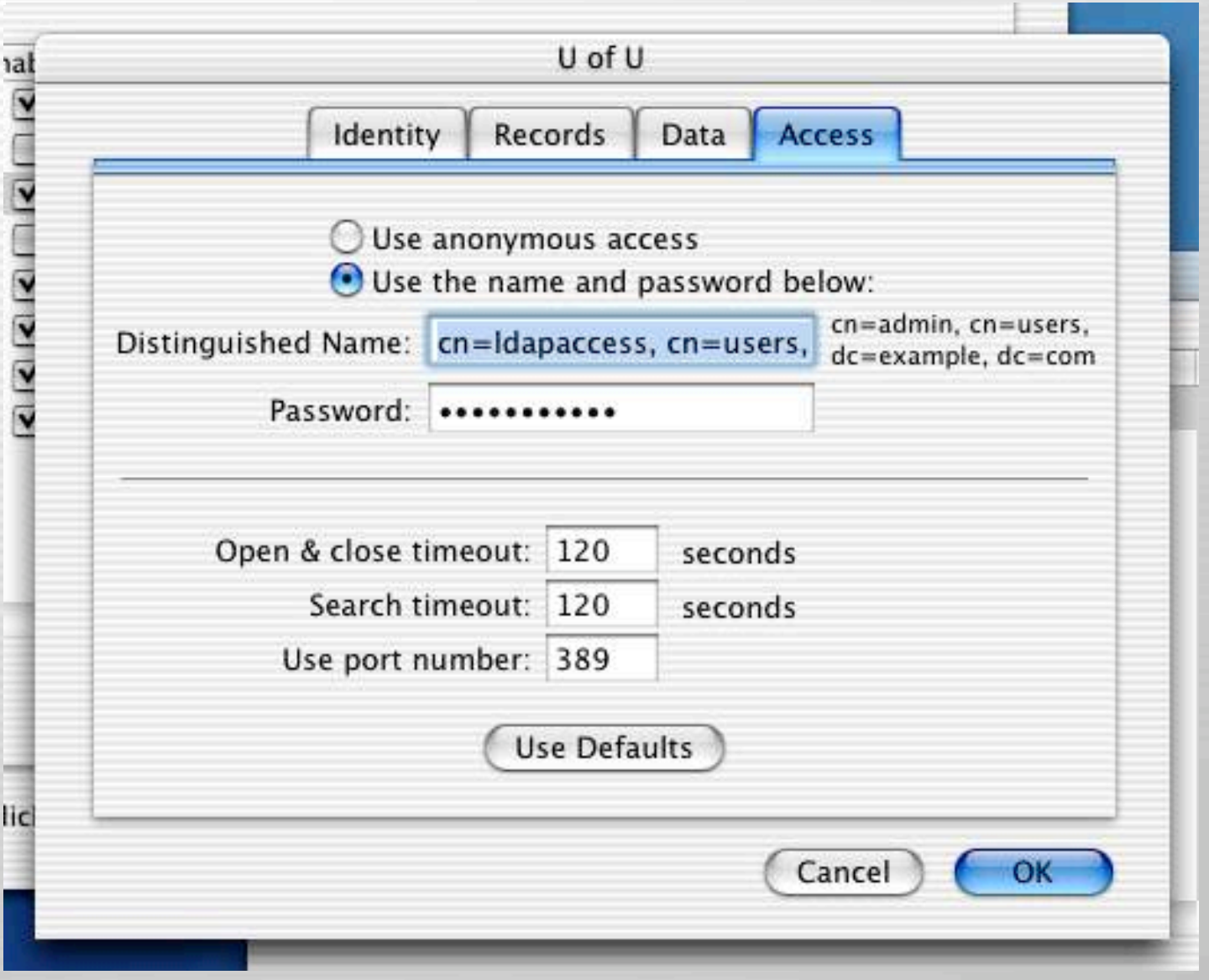
LDAPv2 - Records



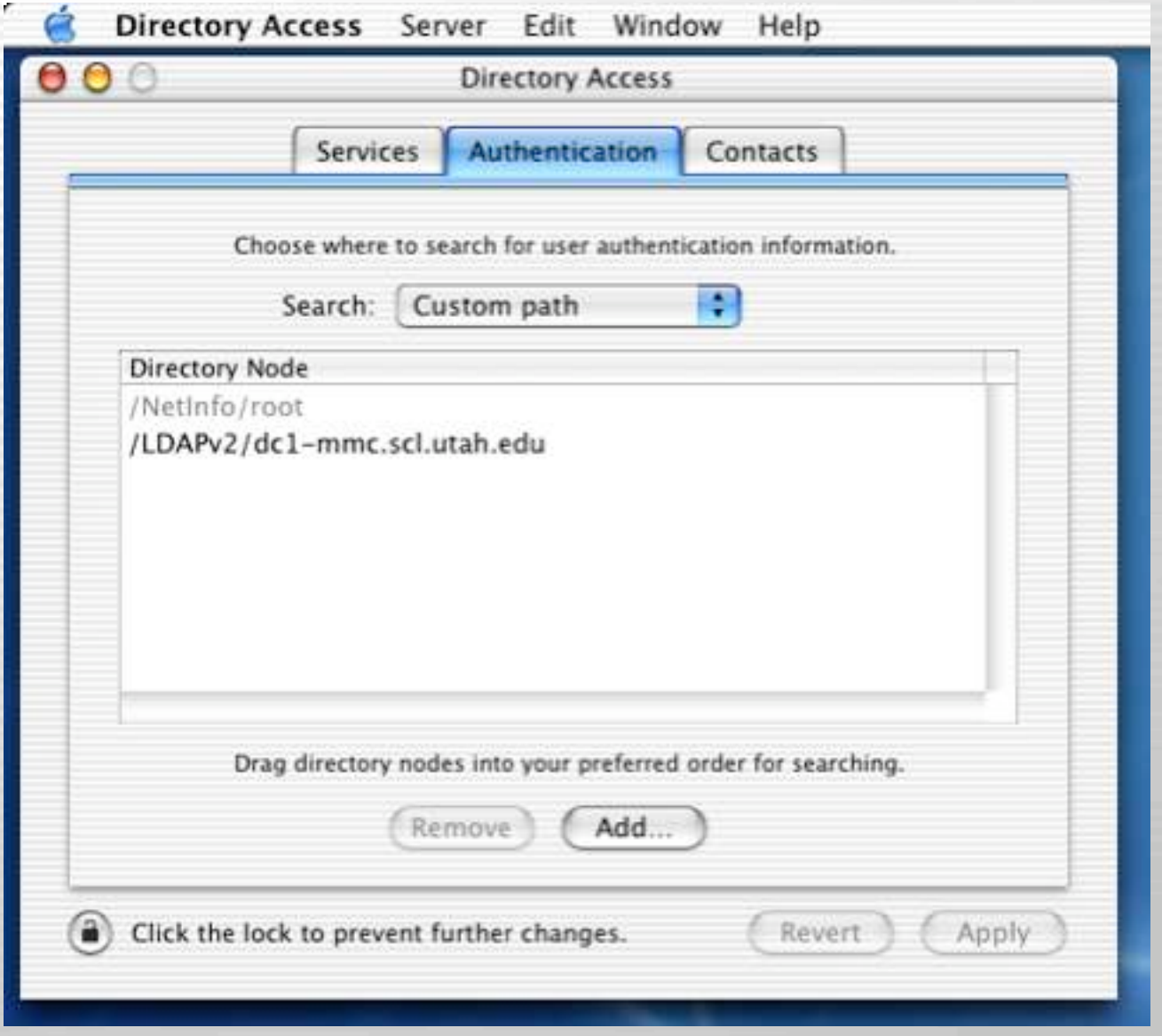
LDAPv2 - Data


U of U
Identity
Records
Data
Access
Data Type:
Maps to:
RealName
UniqueID
PrimaryGroupID
NFSHomeDirectory
RecordName
msSFUName
Add Map...
Delete Map
Cancel
OK

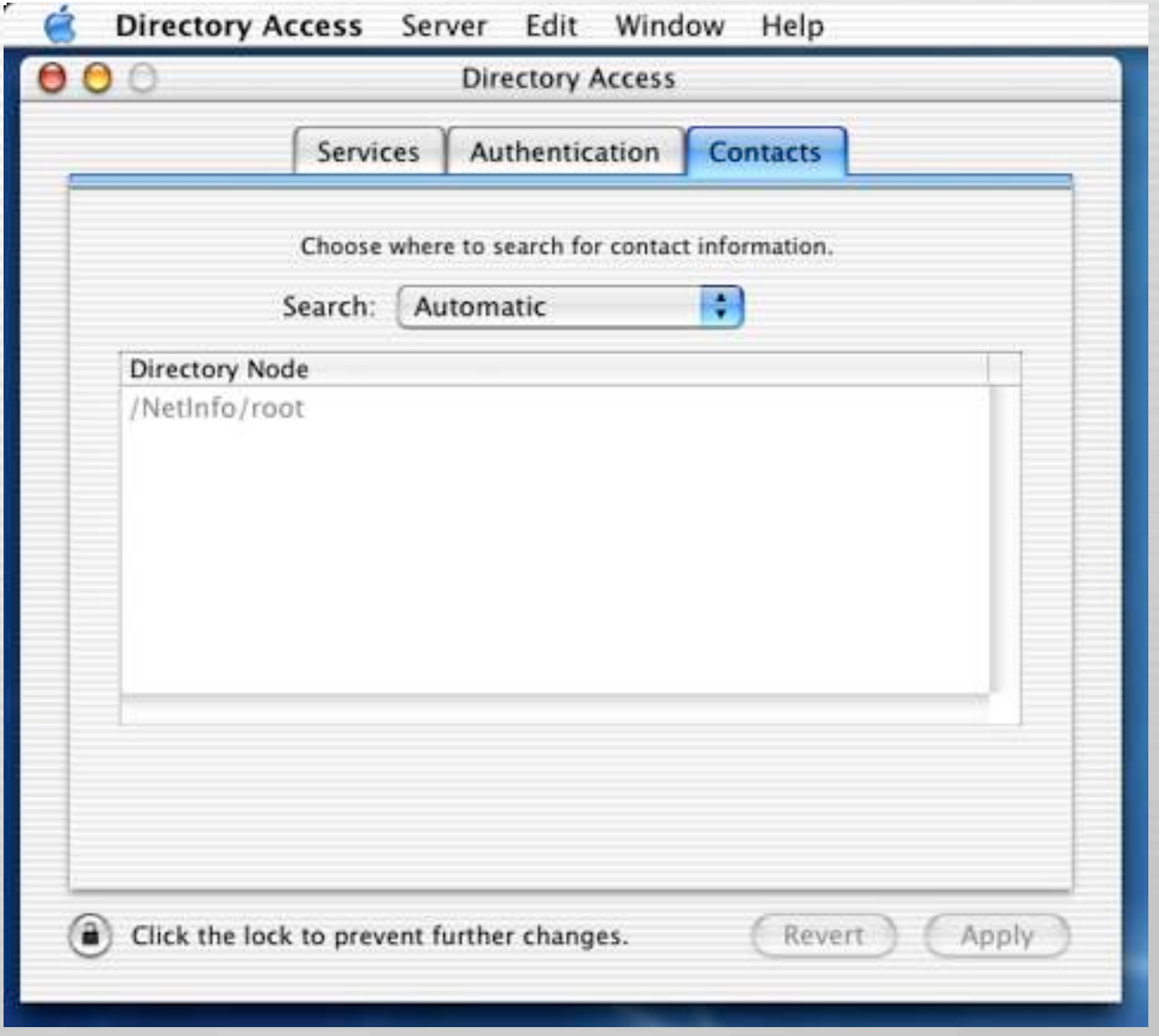
LDAPv2 - Access



Authentication



Contacts


Directory Access
Server
Edit
Window
Help
Directory Access
Services
Authentication
Contacts
Choose where to search for contact information.
Search:
Automatic
Directory Node
/NetInfo/root
Click the lock to prevent further changes.
Revert
Apply

Mac OS X Login Process

Login passes user name to Directory Server

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Mac OS X Login Process

If user is in the Directory, user attributes are returned

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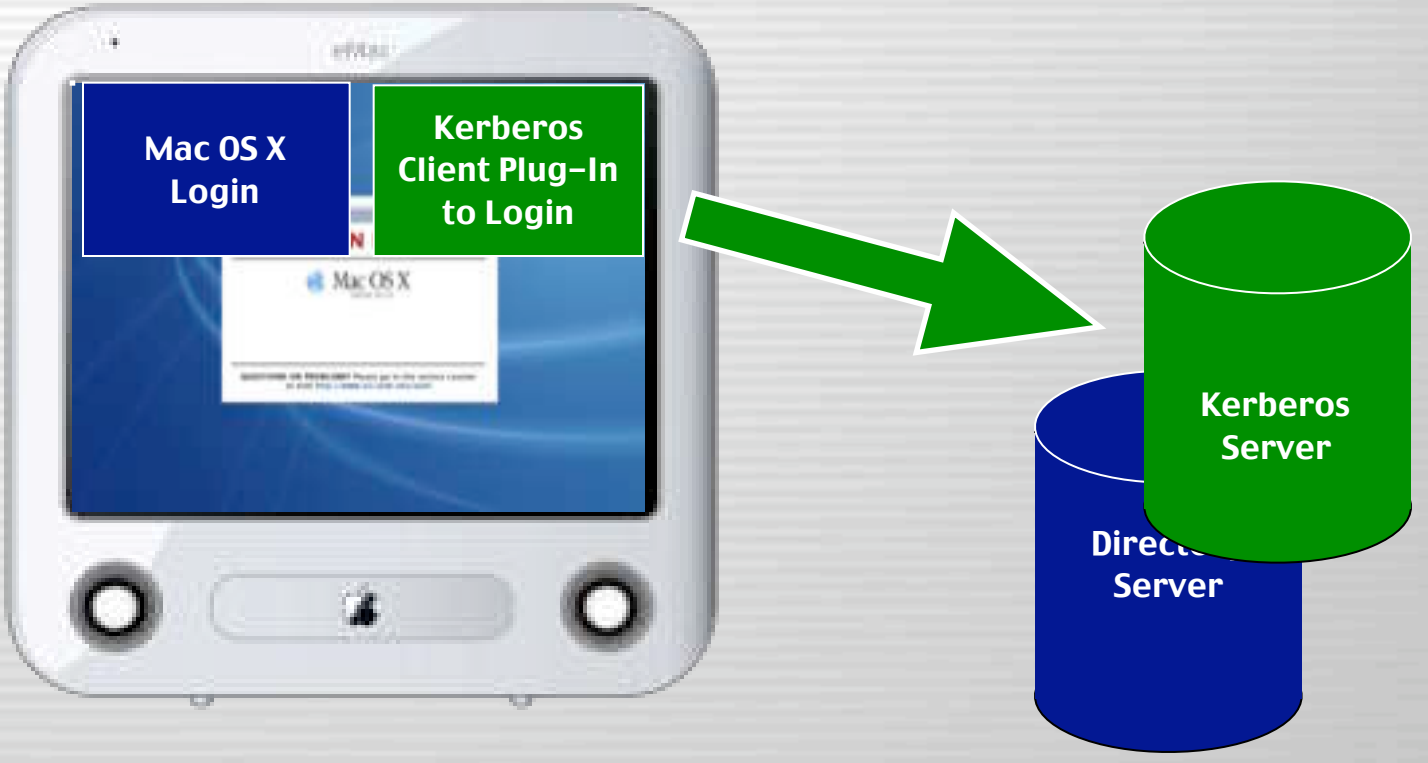
Mac OS X Login Process

Kerberos Client has user info, so authenticate



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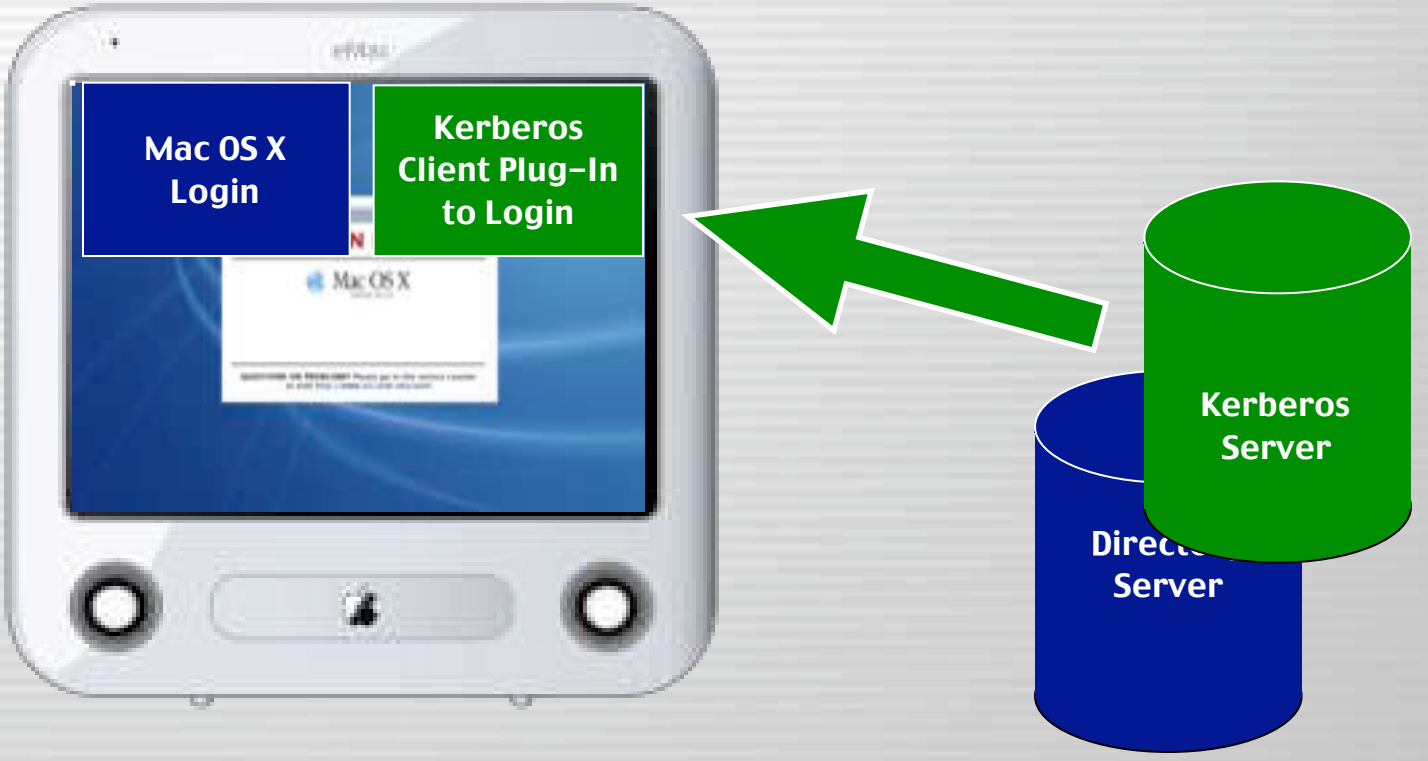
Mac OS X Login Process

Yes! user is authentic



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Mac OS X Login Process

Directory searched again for user attributes

Mac OS X Login Process

Login gets remaining user attributes

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Mac OS X Login Process

User is logged in and attributes used for user identity

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Future Goals

- Finer Control for Managed Groups
  - Restrict certain software
  - Restrict certain machines
  - Restrict user services
- Pay for Print based on Authentication
- Managed Disk Space for users
  - minimum fixed limit (quota)
  - lease for extra space

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Questions and Answers

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