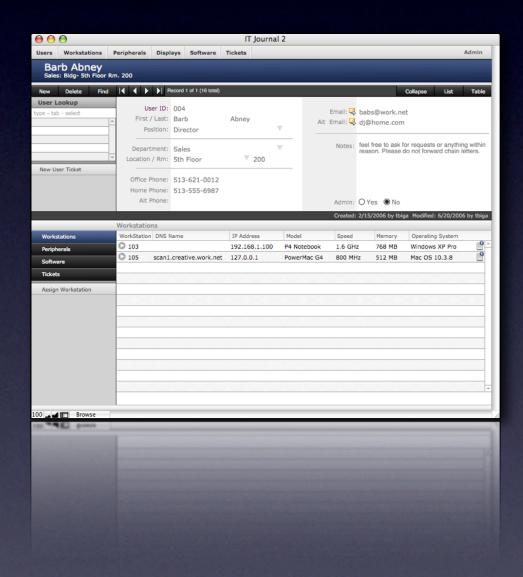
IT Journal Pro

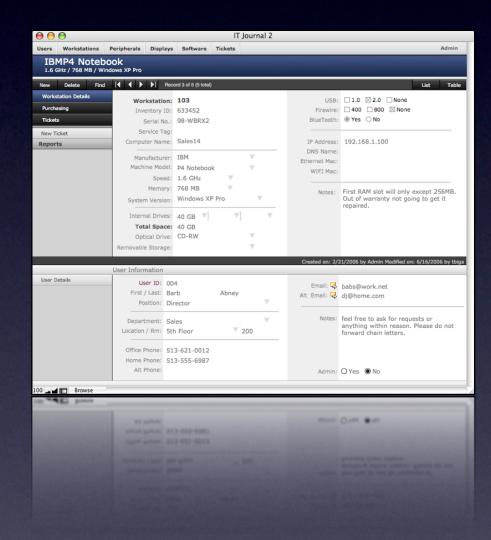
- Inventory
- Ticketing
- FileMaker Based
- Open Solution



Workstations

Keep track of all the important details about each computer you support.

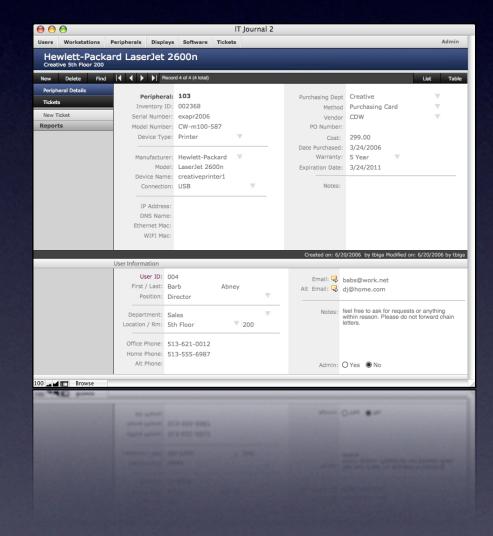
- Inventory Details
- Purchasing
- Related Tickets



Peripherals

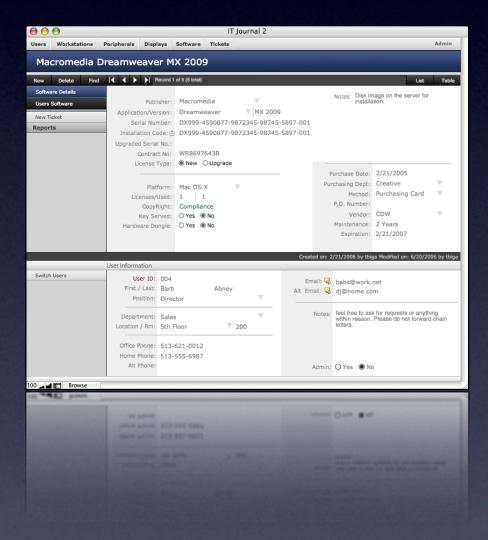
Inventory and keep purchasing information on a wide variety of devices.

- Scanner
- Printer
- External Drive
- Network Devices



Software

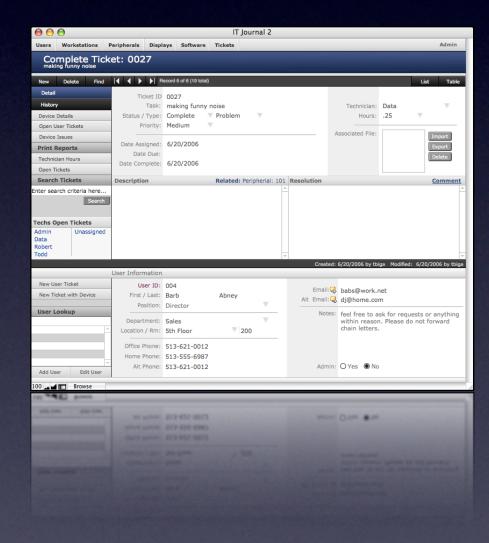
Cost of software going up year after year and license agreements becoming more complicated, accurate and detailed purchasing records can help save you money.



Tickets

Log the progress of a request made of your help desk staff. Ideally all calls coming into the help desk should be tracked. Each ticket should be assigned to a user.

- •User Related
- Hardware Related
- •Users Info Store with Record



More Info

Educational discounts available send and email for more details.

- web: <u>www.bigabytes.net/ITJournalPro/</u>
- email: tbiga@bigabytes.net