

# Microsoft Office for Mac 2004 Product Update

**Mary Starman**

**Group Product Manager**



**Microsoft**

# Agenda

- **Mac Business Unit @ Microsoft**
- **Product Updates**
- **Demos**
- **MacBU Roadmap**
- **Q&A**



# Our Mission

- Microsoft's Macintosh Business Unit is committed to the Mac platform, offering the most compatible and useful productivity software for our Mac customers.
- Currently developing the next version of Office for Mac, Virtual PC for Mac, and Exchange support for OS X
- Core products:
  - Office for Mac
  - Messenger for Mac
  - Virtual PC for Mac
  - Remote Desktop Connection Client for Mac



# Commitment to Mac Customer

- Largest Mac-only developer outside of Apple
- Largest Mac test facility outside of Apple
- **170 people:**
  - 160 development
  - 10 marketing
- Focus efforts on:
  - Corp Infrastructure: Exchange
  - End user features that improve workflow, communication

**What's New??**





# Office SP2 Overview

- Vastly improved support for Exchange Server with enhancements to Entourage 2004
- Updates across Office 2004 for Mac that improve security and fix top issues that customers identified through Microsoft Error Reporting Protocol.
- Release date: September 20<sup>th</sup>, 2005
- Availability:
  - Online at [www.microsoft.com/mac](http://www.microsoft.com/mac)
  - Automatically via Microsoft AutoUpdate
  - Volume Licensing Kits & MVLS Download
  - Retail Copies



# New Support for Exchange

- **Collaboration Improvements**

- Delegation
- Permissions
- Public Folder Performance
- Global Address List Access

- **IT Cost Controls**

- Password Expiration Warning
- Mailbox Quota Usage
- Client/Server Synchronization Performance
- Fixes for data loss and duplication



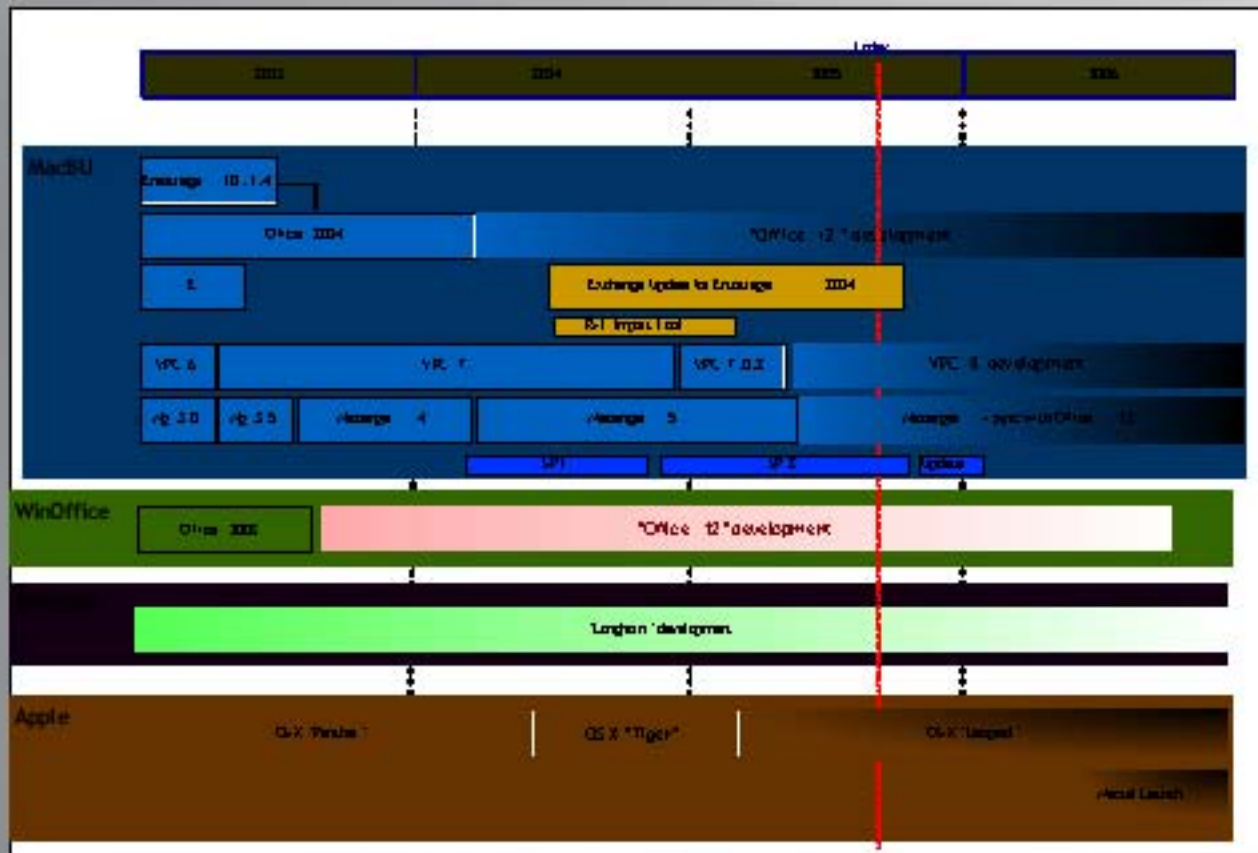
# “Office 12” Focus Areas

Things under consideration for next release:

- **File format changes**
- **Intel transition**
- **Additional Exchange functionality**
  - Task/Notes sync
  - Single sign on authentication
  - OOF messages
  - Deleted items sync
  - Category sync
  - Read return receipts
  - Auto resource booking
- **Additional LCS integration**
- **Collaboration scenarios (SharePoint support?)**



# Mac Business Unit Roadmap



Source: MacBU estimation based on information provided by Apple and other Microsoft teams. Code names are presented in quotes. The information contained in this document relates to pre-release software product, which may be substantially modified before its first commercial release. Accordingly, the information may not accurately describe or reflect the software product or timing when first commercially released. This document is provided for informational purposes only, and Microsoft makes no warranties, express or implied, with respect to this document or the information contained in it.





# Collaboration Improvements Demo



# Delegate Access

- **Set Delegate Access from a Mac**
- **Make contacts/events private**
- **Scenarios:**
  - An administrative assistant manages a corporate executive's schedule
  - A school's admin manages the schedule of several teachers
  - Work groups collaborate on projects, sharing calendars and contacts



New Reply Reply All Forward Flag Print Delete Junk Send & Receive Move Categories Projects



Hide Folders

- Folders on My Computer
- Karen Walker
  - Inbox (1)
    - Alpine Restaurant
      - Ads (1)
        - new menu
      - Renovations
      - Sales Promotion (2)
      - Sales Report (1)
    - Drafts (3)
    - Sent Items
    - Deleted Items
    - Junk E-mail (2)
    - Calendar
    - Contacts
  - Public Folders
    - Favorites
      - Project Contacts
      - Project E-mail
      - Project Events
    - All Public Folders
      - Alpine Skihouse
      - Mailing List Archives
      - Testing (3)
  - Andrew Dixon
  - Microsoft News Server
  - Mail Views

- Inbox
- This
- Oldest

From: A  
Subject: S  
I have a  
pleased.

### Edit Account

Account name:

**Personal information**

Name:

E-mail address:

**Server information**

Account ID:

Domain:

Password:

Save password in my Mac OS keychain

Exchange server:

You can also enter Outlook Web Access server addresses, such as http://mail.example.com/exchange, into the Exchange server field. For more information, contact your Exchange server administrator.

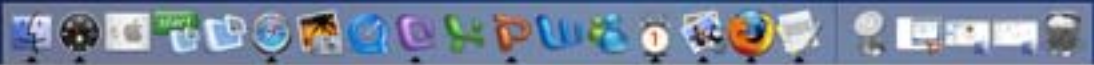
This DAV service requires a secure connection (SSL)

Override default DAV port:

Cancel OK

Received	Categories	Projects
6/15/05 4:05 PM	None	None
1/2/04 11:48 AM	Work	Sales Report
1/2/04 11:46 AM	Work	Alpine Res...
1/2/04 11:45 AM	Work	Renovatio...
1/2/04 11:44 AM	Work	None
1/2/04 11:38 AM	None	Sales Promot...

kar <karew@doe2k.doe.com>



New Reply Reply All Forward Flag Print Delete Junk Send & Receive Move Categories Projects

Subject starts with Search

Received Categories Projects

11/05 4:05 PM	None	None
10/4 11:48 AM	Work	Sales Report
10/4 11:48 AM	Work	Alpine Res...
10/4 11:45 AM	Work	Renovatio...
10/4 11:44 AM	Work	None
10/4 11:38 AM	None	Sales Promot...
10/11/05 9:11 AM	None	None

10 items displayed, 1 selected

There are no pending schedules

### Select User

andrew dix Find

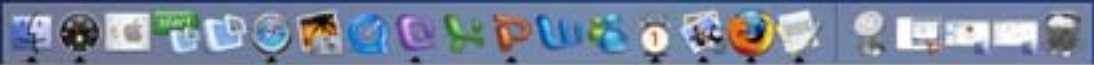
Name	E-Mail	Job title
Type a user name in the box, click Find, and then click OK.		

Cancel OK

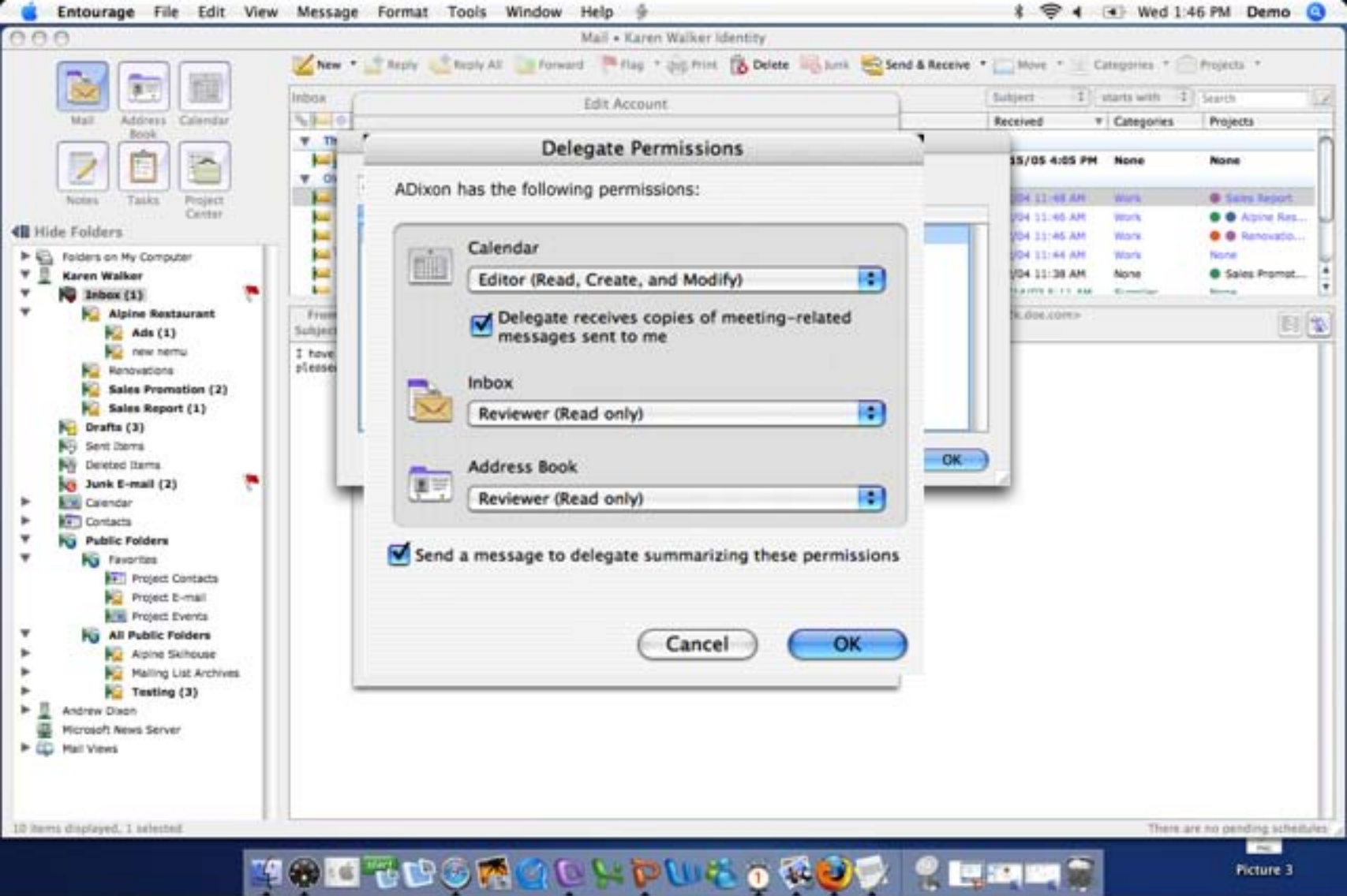
Advanced... Add... Remove

Cancel OK

- Hide Folders
- Folders on My Computer
  - Karen Walker
    - Inbox (1)
      - Alpine Restaurant
        - Ads (1)
        - new menu
        - Renovations
        - Sales Promotion (2)
        - Sales Report (1)
      - Drafts (3)
      - Sent Items
      - Deleted Items
      - Junk E-mail (2)
      - Calendar
      - Contacts
    - Public Folders
      - Favorites
        - Project Contacts
        - Project E-mail
        - Project Events
      - All Public Folders
        - Alpine Skihouse
        - Mailing List Archives
        - Testing (3)
    - Andrew Dixon
    - Microsoft News Server
    - Mail Views







# Global Address List (GAL)

- **Search on multiple fields and retrieve full contact information from GAL**
- **Access GAL from Address Book view, or when sending email or invites**
- **Scenarios:**
  - Drill down to learn more about people from elsewhere in the company
  - Address email and invites with help from a corporate-wide directory



Benjamin Willett • Directory Services [Alpine]

Previous Next New Message To New Invite To Add to Address Book

Summary General **Work** Organization Member Of Other

Company: ALPINE SKI HOUSE

Job title: PROGRAMS MANAGER Department: Operations

Office: 26/1116

Address: 12 Mountain Loop Rd

City: Aspen State/Province: CO

Zip/Postal Code: 81604-1357 Country/Region:

Telephone: Type Phone Number  
Work: +1 (970) 9244336

Address Book • Karen Walker Identity

Instant Message Flag Print Delete Categories Projects

Name contains Search

Work Phone	Home Phone	E-mail Address	Folder	Categories	Projects
970-824-3321	303-828-2295	greg@alpineskiville.com	Contacts [Karen W...	Work,	Sales Report
303-822-5292	303-828-2295	jasonW@alpineskih...	Contacts [Karen W...	Work,	Sales Report
719-284-8182	303-828-2295	pieterW@alpineskih...	Contacts [Karen W...	Work,	Sales Report
719-754-2121	759-753-2525	gregoryWeber@nor...	Contacts [Karen W...	Supplier,	None
970-882-7288	970-882-7288	Wrestbury@advent...	Contacts [Karen W...	Partner,	None
719-267-2582	303-828-2295	benjaminW@alpine...	Contacts [Karen W...	Work,	Sales Report
970-285-7219	303-828-2295	JFW@alpineskihous...	Contacts [Karen W...	Work,	Sales Report
303-821-2115	415-252-9225	joWorden@blueyo...	Contacts [Karen W...		None
719-262-4279	759-232-3279	pieterW@alpineskih...	Contacts [Karen W...	Work,	Sales Report
719-527-6312	759-527-3552	garettW@alpineskih...	Contacts [Karen W...	Work,	Sales Report
970-882-7288	970-882-7288	rob@adventur...	Programs [Karen W...	Partner	None

Alpine

Address Book Views

40 Jackrabbit Lane  
Snowmass Village, CO 81168  
USA

**Work address**

12 Mountain Loop Road  
Aspen, CO 81612  
USA  
www.alpineskihouse.com

**Telephone**

Home: 303-828-2295  
Work: 719-267-2582  
Mobile: 970-923-4336

**E-mail**

benjaminW@alpineskihouse.com (Work)

Last message sent: Never      Last message received: Never

178 items displayed, 1 selected      There are no pending schedules



Benjamin Willett • Directory Services (Alpine)

Previous Next New Message To New Invite To Add to Address Book

Summary General Work **Organization** Member Of Other

**Manager:**

Jack Creaney  
Director

Operations  
719-267-2500  
552-A

Open

**Direct Reports:**

Name	Phone	Office	Job Title
Ed Dudenhofer	719-267-2584	423-A	Associate Project ...
Helge Hoeling	719-267-2584	414-A	Associate Project ...
Max Benson	719-267-2583	429-A	Associate Project ...

Alpine

Address Book • Karen Walker Identity

Instant Message Flag Print Delete Categories Projects

Name contains Search

Work Phone	Home Phone	E-mail Address	Folder	Categories	Projects
970-864-3321	303-828-2295	graceW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
303-822-5292	303-828-2295	jasonW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
719-284-8182	303-828-2295	peterW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
719-754-2121	759-753-2525	gregoryWeber@nor...	Contacts (Karen W...	Supplier,	None
870-882-7288	870-882-7288	Wrestbury@advent...	Contacts (Karen W...	Partner,	None
719-267-2582	303-828-2295	benjaminW@alpine...	Contacts (Karen W...	Work,	Sales Report
870-285-7219	303-828-2295	JFW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
303-821-2115	415-252-9225	joeworden@blueyo...	Contacts (Karen W...		None
719-262-4279	759-232-3279	pieterW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
719-527-6312	759-527-3552	garrettW@alpineshouse.com	Contacts (Karen W...	Work,	Sales Report
970-882-7288	970-882-7288	wrestbury@adventu...	Contacts (Karen W...	Partner,	None

Address Book Views

178 items displayed, 1 selected

40 Jackrabbit Lane  
Snowmass Village, CO 81168  
USA

**Work address**

12 Mountain Loop Road  
Aspen, CO 81612  
USA  
www.alpineshouse.com

**Telephone**

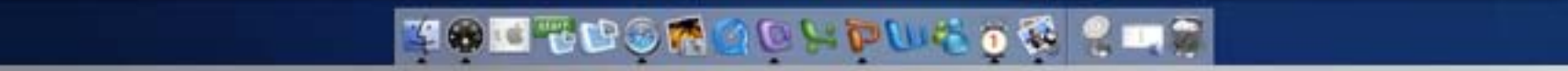
Home: 303-828-2295  
Work: 719-267-2582  
Mobile: 970-923-4336

**E-mail**

benjaminW@alpineshouse.com (Work)

Last message sent: Never      Last message received: Never

There are no pending schedules





Benjamin Willett - Directory Services (Alpine)

Previous Next New Message To New Invite To Add to Address Book

Summary General Work Organization **Member Of** Other

**Group**

- Jack Creaney Directs
- Alpine Weather Updates
- Ski Patrol Intranet News
- Cost Center 14920
- Employees of Alpine in Aspen
- Ski Colorado Engagement Team
- New Parents at Alpine Ski House
- Alpine Food Patrol
- CO Events SWAT
- Powder Pail 05
- MacMavens at Alpine
- MicroMavens at Alpine
- OpSWAT
- CO Lodge Satisfaction Survey - grp 1

Address Book - Karen Walker Identity

Instant Message Flag Print Delete Categories Projects

Name contains Search

Work Phone	Home Phone	E-mail Address	Folder	Categories	Projects
970-864-3321	970-828-2295	bryanW@alpinewor...	Contacts (Karen W...	Work,	Sales Report
303-822-5292	303-828-2295	jasonW@alpineskil...	Contacts (Karen W...	Work,	Sales Report
719-284-8102	303-828-2295	peterW@alpineskil...	Contacts (Karen W...	Work,	Sales Report
719-754-2121	759-753-2525	gregoryWeber@nor...	Contacts (Karen W...	Supplier,	None
970-882-7288	970-882-7288	Wrestbury@advent...	Contacts (Karen W...	Partner,	None
719-287-2382	303-828-2295	benjaminW@alpine...	Contacts (Karen W...	Work,	Sales Report
970-285-7219	303-828-2295	JFW@alpineskilhou...	Contacts (Karen W...	Work,	Sales Report
303-821-2115	415-252-9225	joWarden@blueyo...	Contacts (Karen W...		None
719-282-4279	759-232-3279	pieterW@alpineskil...	Contacts (Karen W...	Work,	Sales Report
719-527-6312	759-527-3552	garettW@alpineskil...	Contacts (Karen W...	Work,	Sales Report
970-887-3444	970-887-3333	rob@alpineskilhou...	Contacts (Karen W...	Partner,	None

Alpine

Address Book Views

40 Jackrabbit Lane  
Snowmass Village, CO 81168  
USA

**Work address**

12 Mountain Loop Road  
Aspen, CO 81612  
USA  
www.alpineskilhouse.com

**Telephone**

- Home: 303-828-2295
- Work: 719-287-2582
- Mobile: 970-923-4336

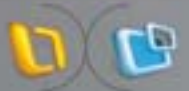
**E-mail**

- benjaminW@alpineskilhouse.com (Work)

Last message sent: Never      Last message received: Never

178 items displayed, 1 selected

There are no pending schedules



# Resources

- **Find Entourage and other Office for Mac Resource Kits on Mactopia at:**
  - <http://www.microsoft.com/mac/resources/resources.aspx?pid=resourcekits>
- **Non-Microsoft Support**
  - MVPs
  - Discussion Boards

